

**HEI ID: 0497 Name of HEI: Amity University, Uttar Pradesh Type of HEI: Private**

# **Annual Report**

**OF**

**CENTRE FOR INTERNAL QUALITY ASSURANCE  
(CIQA)**

**PROGRAMMES UNDER**

**ONLINE MODE**

**<2021-22>**

## **Contents**

|  |    |
|--|----|
| Part – I: General Information.....   | 3  |
| Part – II: Requirements as per Centre for Internal Quality Assurance (CIQA)<br>Functioning ..... | 7  |
| Part – III: Human Resources and Infrastructural Requirements.....                                | 14 |
| Part – IV: Examinations.....   | 18 |
| Part – V: Programme Project Report (PPR) and e-Learning Material (e-LM).....                     | 27 |
| Part – VI: Programme Delivery through Learning Platform.....                                     | 28 |
| Part – VII: Self Regulation through disclosures, declarations and reports.....                   | 30 |
| Part – VIII: Admission and Fees.....   | 34 |
| Part – IX: Grievance Redressal Mechanism .....   | 40 |
| Part – X: Innovative and Best Practices.....   | 41 |
| DECLARATION.....   | 42 |

## Part – I: General Information

### 1.1 Date of notification of the Centre(attach a copy of the notification):

[Notification](#)

*Upload PDF*  
[Notification](#)

### 1.2 Details of Director, CIQA

- Name : Dr. Priya Mary Mathew
- Qualification: PhD. (Management)
- Appointment Letter and Joining Report: Upload (PDF), [Appointment Letter](#), [Joining Report](#)

### 1.3 Details of CIQA Committee:

#### a. Composition as per Regulations

| S.No | Designation  | Nominations      | Name & Qualification              | Specialization         | Date of Nomination in CIQA Committee |
|------|--|------------------|-----------------------------------|------------------------|--------------------------------------|
| a    | Vice Chancellor  | Chairperson      | Prof.(Dr.) Balvinder Shukla, PhD. | Management             | 6 July 2020                          |
| b    | 3 senior teachers of HEI                                 | Member 1         | Prof. Abhinash Kumar, MA, MBA     | Management             | 6 July 2020                          |
|      |  | Member 2         | Dr. Coral Barboza, PhD.           | Management             | 6 July 2020                          |
|      |  | Member 3         | Dr. Divya Bansal, PhD.            | Management             | 6 July 2020                          |
|      |  | Member 4         | Dr. Monica Rose, PhD.             | Management             | 6 July 2020                          |
| c    | Head of 3 dept from which program is being offered in OL | Member 4         | Dr. Sanjeev Bansal, PhD.          | Management             | 6 July 2020                          |
|      |  | Member 5         | Dr. Nirupama Prakash, PhD.        | Social Science         | 6 July 2020                          |
|      |  | Member 6         | Dr. Rekha Agarwal, PhD.           | Information Technology | 6 July 2020                          |
| d    | 2 External experts in Online Education                   | Member 7         | Prof. Aindril De, MA              |                        | 6 July 2020                          |
|      |  | Member 8         | Dr. Ashish Srivastava, PhD.       |                        | 6 July 2020                          |
| e    | Officials from dept of administration,                   | Member 9         | Kunwar Rajeshwari S Thakur, MBA   |                        | 6 July 2020                          |
|      |  | Member 10        | Ms. Rita Naskar, MBA              |                        | 6 July 2020                          |
|      | Finance  | Member 11        | Ms. Gurinder Kaur , MA            |                        | 6 July 2020                          |
| f    | Director CIQA  | Member Secretary | Dr. R.S. Rai, PhD.                |                        | 6 July 2020                          |

**b.                    Whether members mentioned at ‘b’ to ‘e’ changed every 2 years? (Y/N) Y**  
 If No, reason thereof

**1.4    Number of meetings held and its approval:**

**a.    No. of meetings held every year: 02**

**b.    Meeting details:**

| Meetings  | Date-Month-<br>Year | No. of External<br>Expert Present | Minutes                | Approval of<br>Minutes |
|-----------|---------------------|-----------------------------------|------------------------|------------------------|
| Meeting 1 | 21 Sept 2021        | 2                                 | <a href="#">Upload</a> | 24 Sept 2021           |
| Meeting 2 | 10 Mar 2022         | 2                                 | <a href="#">Upload</a> | 14 Mar 2022            |

**1.5    Number of programmes started at Certificate level as per Regulation 24 of UGC(ODL Programmes and Online Programmes) Regulations, 2020:**

From <Month, Year> academic session:

| Sr. No. | Name of the Department | Certificate Title | Duration (months) | No. of Credits | Admission Eligibility | Fee (Rs.) | Approval of statutory Authority (s) (DD-MM-YYYY) of HEI/Regulatory authority (if required) | Number of students admitted (Male/Female/Trans-gender) |   |        |           |  |
|---------|------------------------|-------------------|-------------------|----------------|-----------------------|-----------|--|--|---|--------|-----------|--|
|         |                        |                   |                   |                |                       |           |  | M  | F | T<br>G | Tot<br>al |  |
| 1.      | NIL                    |                   |                   |                |                       |           |  |  |   |        |           |  |

**Note: Mention details separately for <Month, Year>academic session, as applicable, as above.**

**1.6 Number of programmes started at Diploma level as per Regulation 24 of UGC(ODL Programmes and Online Programmes) Regulations, 2020:**

From <Month, Year> academic session:

| Sr. No. | Name of the Department | Diploma Title | Duration (months) | No. of Credits | Admission Eligibility | Fee (Rs.) | Approval of statutory Authority (s) (DD-MM-YYYY) of HEI/Regulatory authority(if required) | Number of students admitted (Male/Female/Trans-gender) |   |    |       |  |
|---------|------------------------|---------------|-------------------|----------------|-----------------------|-----------|---|--|---|----|-------|--|
|         |                        |               |                   |                |                       |           |   | M  | F | TG | Total |  |
| 1.      | NIL                    |               |                   |                |                       |           |   |  |   |    |       |  |

**Note: Mention details separately for <Month, Year>academic session, as applicable, as above.**

**1.7 Number of programmes started at Post Graduate Diploma level as per Commission Order:**

From <July, 2021>2021-22: TO BE EXTRACTED FROM WEBPORTAL

| Sr. No. | Post Graduate Diploma Title | Duration (years) | No. of Credits | Admission Eligibility     | Fee (Rs.) | UGC Recognition Letter No. and date | Number of students admitted (Male/Female/Trans-gender) |     |    |       |
|---------|-----------------------------|------------------|----------------|---------------------------|-----------|-------------------------------------|--|-----|----|-------|
|         |                             |                  |                |                           |           |                                     | M  | F   | TG | Total |
| 1.      | PGD in Management           | 1 year           | 80             | Graduate (any discipline) | 150000    | F.No.1-14/2021<br>27.10.2021        | 142  | 119 |    | 261   |

**Note: Mention details separately for <Month, Year>academic session, as applicable, as above.**

From <Jan, 2022>2021-22: TO BE EXTRACTED FROM WEBPORTAL

| Sr. No. | Post Graduate Diploma Title | Duration (years) | No. of Credits | Admission Eligibility     | Fee (Rs.) | UGC Recognition Letter No. and date | Number of students admitted (Male/Female/Trans-gender) |   |    |       |
|---------|-----------------------------|------------------|----------------|---------------------------|-----------|-------------------------------------|--|---|----|-------|
|         |                             |                  |                |                           |           |                                     | M  | F | TG | Total |
| 1.      | PGD in Management           | 1 year           | 80             | Graduate (any discipline) | 150000    | F.No.1-14/2021<br>27.10.2021        |  |   |    |       |

**1.8 Number of programmes started at Undergraduate Degree Programmes as per Commission Order:**

From <July, 2021>2021-22: TO BE EXTRACTED FROM WEBPORTAL

| Sr. No. | Under Graduate Degree Title                             | Duration (years) | No. of Credits | Admission Eligibility      | Fee (Rs.) | UGC Recognition Letter No. and date | Number of students admitted (Male/Female/Trans-gender) |     |    |       |
|---------|---|------------------|----------------|----------------------------|-----------|-------------------------------------|--|-----|----|-------|
|         |   |                  |                |                            |           |                                     | M  | F   | TG | Total |
| 1.      | Bachelor of Arts (Gen / Pol.Sc / Eco / Eng / Sociology) | 3 years          | 126            | 10+2                       | 150000    | F.No.1-14/2021<br>14.09.2021        | 529  | 491 |    | 1020  |
| 2.      | Bachelor of Business Administration                     | 3 years          | 127            | 10+2                       | 215000    | F.No.1-14/2021<br>14.09.2021        | 948  | 467 |    | 1415  |
| 3.      | Bachelor of Computer Applications                       | 3 years          | 134            | 10+2<br>(Maths Compulsory) | 215000    | F.No.1-14/2021<br>14.09.2021        | 603  | 175 |    | 778   |

**Note: Mention details separately for <Month, Year>academic session, as applicable, as above.**

From <Jan, 2022>2021-22: TO BE EXTRACTED FROM WEBPORTAL

| Sr. No. | Under Graduate Degree Title                             | Duration (years) | No. of Credits | Admission Eligibility      | Fee (Rs.) | UGC Recognition Letter No. and date | Number of students admitted (Male/Female/Trans-gender) |     |    |       |
|---------|---|------------------|----------------|----------------------------|-----------|-------------------------------------|--|-----|----|-------|
|         |   |                  |                |                            |           |                                     | M  | F   | TG | Total |
| 1.      | Bachelor of Arts (Gen / Pol.Sc / Eco / Eng / Sociology) | 3 years          | 126            | 10+2                       | 150000    | F.No.1-14/2021<br>14.09.2021        | 283  | 243 |    | 526   |
| 2.      | Bachelor of Business Administration                     | 3 years          | 127            | 10+2                       | 215000    | F.No.1-14/2021<br>14.09.2021        | 311  | 166 |    | 477   |
| 3.      | Bachelor of Computer Applications                       | 3 years          | 134            | 10+2<br>(Maths compulsory) | 215000    | F.No.1-14/2021<br>14.09.2021        | 390  | 138 |    | 528   |

**1.9 Number of programmes started at Post-graduate Degree Programmes as per Commission Order:**

From <July 2021>2021-22: TO BE EXTRACTED FROM WEBPORTAL

| Sr. No. | Post-graduate Degree Title  | Duration (years) | No. of Credits | Admission Eligibility | Fee (Rs.) | UGC Recognition Letter No. and date | Number of students admitted (Male/Female/Trans-gender) |    |    |       |
|---------|---|------------------|----------------|-----------------------|-----------|-------------------------------------|--|----|----|-------|
|         |   |                  |                |                       |           |                                     | M  | F  | TG | Total |
| 1.      | Master of Commerce (Financial Management / Financial Technology)) | 2 years          | 99             | Graduate              | 150000    | F.No.1-14/2021<br>27.10.2021        | 44   | 33 |    | 77    |
| 2.      | Master of Arts  | 2 years          | 98             | Graduate              | 215000    | F.No.1-14/2021                      | 44   | 73 |    | 117   |

|    |                                   |         |     |                                       |        |                              |     |     |  |      |
|----|-----------------------------------|---------|-----|---------------------------------------|--------|------------------------------|-----|-----|--|------|
|    | (Journalism & Mass Communication) |         |     |                                       |        | 14.09.2021                   |     |     |  |      |
| 3. | Master of Business Administration | 2 years | 99  | Graduate                              | 325000 | F.No.1-14/2021<br>27.10.2021 | 615 | 391 |  | 1006 |
| 4. | Master of Computer Applications   | 2 years | 103 | Graduate (Maths in 10+2 / graduation) | 215000 | F.No.1-14/2021<br>27.10.2021 | 285 | 103 |  | 388  |

**Note: Mention details separately for <Month, Year>academic session, as applicable, as above.**

From <Jan 2022>2021-22: TO BE EXTRACTED FROM WEBPORTAL

| Sr. No. | Post- graduate Degree Title                                       | Duration (years) | No. of Credits | Admission Eligibility                 | Fee (Rs.) | UGC Recognition Letter No. and date | Number of students admitted (Male/Female/Trans-gender) |     |    |       |
|---------|---|------------------|----------------|---------------------------------------|-----------|-------------------------------------|--|-----|----|-------|
|         |   |                  |                |                                       |           |                                     | M  | F   | TG | Total |
| 1.      | Master of Commerce (Financial Management / Financial Technology)) | 2 years          | 99             | Graduate                              | 150000    | F.No.1-14/2021<br>27.10.2021        | 32   | 24  |    | 56    |
| 2.      | Master of Arts (Journalism & Mass Communication)                  | 2 years          | 98             | Graduate                              | 215000    | F.No.1-14/2021<br>27.10.2021        | 13   | 32  |    | 45    |
| 3.      | Master of Business Administration                                 | 2 years          | 99             | Graduate                              | 325000    | F.No.1-14/2021<br>27.10.2021        | 404  | 300 |    | 704   |
| 4.      | Master of Computer Applications                                   | 2 years          | 103            | Graduate (Maths in 10+2 / graduation) | 215000    | F.No.1-14/2021<br>27.10.2021        | 184  | 63  |    | 247   |

## Part – II: Requirements as per Centre for Internal Quality Assurance (CIQA) Functioning

### 2.1 Action taken on the functions of CIQA:-

| S. No | Provisions in Regulations  | Details of Action taken by CIQA and Outcomethereof<br>(Not more than 500 words)  | Upload Relevant Document |
|-------|--|--|--------------------------|
| 1.    | Quality maintained in the services provided to the learners  | <p>Complete online hassle-free admission.<br/>                     Provision for online payments.<br/>                     Facilitating the students with the soft copy of the self-learning material also which is available in the LMS.<br/>                     Use of student portal for forwarding the student queries received through various modes such as SMS, email, phone call etc. to make an easy query flow and provide resolutions accordingly.<br/>                     Continuous revision of syllabus.<br/>                     Virtual Live sessions for each modules.<br/>                     Organizing PCP classes and collecting feedback at the end of each session.<br/>                     Complete online examination which caters to the need of the working professional also using the provision of remote proctoring examination.<br/>                     Adding value-added courses in the syllabus.<br/>                     Academic and Professional enhancement workshops / special orientation sessions are conducted in online mode to facilitate more participation.</p> |                          |
| 2.    | Self-evaluative and reflective exercises undertaken for continual quality improvement in all the systems and processes of the Higher Educational Institution | <p>Amity University Online takes great pride in its comprehensive learning approach, providing students with a well-structured system of assessment that ensures a thorough understanding of the subjects at hand. This system begins with the "Test for Your Understanding" after every subtopic, consisting of two multiple-choice questions (MCQs) per topic. This meticulous arrangement results in approximately 100-150 questions per course, meticulously designed to gauge students' comprehension of the concepts covered.</p> <p>The "Test for Your Understanding" plays a vital role in the learning journey of our students. By evaluating their understanding at regular intervals, we ensure that they grasp the essence</p>   |                          |



|  |  |  |  |
|--|--|--|--|
|  |  | <p>of each subtopic. This assessment method also encourages active engagement, reinforcing the knowledge acquired and fostering a deep comprehension of the subject matter. Moreover, it empowers students to identify areas of improvement and seek further clarification if needed, creating a dynamic learning environment.</p> <p>In addition to the continuous "Test for Your Understanding," our students undertake internal assessments at the end of each module. These assessments are mandatory and play a significant role in evaluating their progress. The internal assessment is thoughtfully constructed, adhering to the principles of Bloom's Taxonomy, a renowned educational framework. By incorporating this taxonomy, we ensure that the assessment aligns with various cognitive levels, promoting higher-order thinking skills and a holistic understanding of the subject matter.</p> <p>The internal assessment comprises a series of carefully designed MCQs, categorized into three levels of difficulty: easy, medium, and difficult. Students are presented with 11 easy MCQs, 5 medium difficulty questions, and 3 challenging ones. This balanced distribution allows for a comprehensive evaluation of their knowledge and skills across different levels of complexity. It also encourages students to delve deeper into the subject matter, demonstrating their ability to analyze and apply the concepts learned.</p> <p>Furthermore, as students' progress through their courses, they encounter a compelling case study towards the end. This case study serves as a culmination of their learning journey, integrating various aspects of the course content and real-world applications. By engaging with this practical scenario, students are challenged to think critically, draw connections between theoretical concepts and practical situations, and propose well-reasoned solutions.</p> <p>Following the case study, students face five MCQs that further consolidate their understanding. These questions are thoughtfully crafted to assess their ability to apply the knowledge gained throughout the course. By encompassing the</p> |  |
|--|--|--|--|

|    |   |  |  |
|----|---|--|--|
|    |   | <p>breadth and depth of the subject matter, these final MCQs serve as a comprehensive assessment, allowing students to showcase their mastery of the course material.</p> <p>Amity University Online's system of assessment provides students with a robust framework for learning and evaluation. It ensures that they comprehend the concepts thoroughly, fosters critical thinking, and prepares them for real-world challenges. By combining continuous assessments, Bloom's Taxonomy-aligned internal assessments, and a culminating case study, we empower our students to excel academically and apply their knowledge effectively. Through this comprehensive approach, we strive to nurture well-rounded individuals capable of making meaningful contributions to their chosen fields.</p> |  |
| 3. | Contribution in the identification of the key areas in which Higher Educational Institution should maintain quality   | <p>The key areas which require continuous review are:</p> <ul style="list-style-type: none"> <li>Study material</li> <li>Scheme and syllabus</li> <li>Grievance handling</li> <li>Learning Management System platform</li> <li>Examination system</li> <li>Online support</li> <li>Academic delivery</li> <li>Student career support</li> </ul>  |  |
| 4. | Mechanism devised to ensure that the quality of Online programmes matches with the quality of relevant programmes in conventional mode (For Dual Mode HEIs) | <p>Amity has a robust system to ensure quality of the academic programmes. Most of the academic committees are aligned with the regular institution like Board of Studies, Academic Advisory Council etc . All the committees are constituted under the strict guidance of the apex body of the University.</p> <p>The syllabus are completely matched with the conventional institute. The pattern of the examination follows the same as that of regular examination.</p> <p>The examination is guided and controlled by the CoE of the university and thus the consistency is maintained.</p>   |  |

|    |  |  |  |
|----|--|--|--|
| 5. | Mechanisms devised for interaction with and obtaining feedback from all stakeholders namely, learners, teachers, staff, parents, society, employers, and Government for quality improvement. | <p>There are various mechanisms that are available for interaction and obtaining feedback on academics and administrative activities, facilities, resources etc.</p> <p>Feedback forms are available in the Learning Management system which are taken at the end of each semester about the course and the faculty.</p> <p>An online feedback form is also available in the students portal which focuses on each aspects of their academic journey.</p> <p>Feedback is also taken from the alumni.</p> <p>We also have 'Ask your Professor' online option which encourages the students to interact with their Professors on personal interaction and feedback.</p>  |  |
| 6. | Measures suggested to the authorities of Higher Educational Institution for qualitative improvement  | <p>Every academic and administrative processes are reviewed and measures for improving their quality and effectiveness are taken:</p> <p>The IQAC monitors the various process minutely and ensures the implementation of the requisite improvement measures.</p> <p>Various mechanisms are in place for interaction with the students through feedback on academic and administrative activities, facilities, resources, etc.</p> <p>Review of programmes, schemes, syllabi etc. is made as per the recommendations of the Board of Studies and approval by the Academic Council.</p> <p>Grievance handling mechanism with multiple communication channels for students is in place to resolve their various issues and grievances.</p> |  |
| 7. | Implementation of its recommendations through periodic reviews   | <p>Periodic follow-up, inspections and audits are conducted to monitor and ensure that the recommendations are implemented effectively and to take suitable remedial actions, if required.</p> <p>The BoS of each programme recommends various academic, Finance Committee and other committees' recommendations, which are placed before the Executive Committee for approval / ratification.</p>   |  |

|     |  |  |  |
|-----|--|--|--|
| 8.  | Workshops/ seminars/ symposium organized on quality related themes, ensure participation of all stakeholders, and disseminate the reports of such activities among all the stakeholders in Higher Educational Institution. | Regular skillify sessions are arranged for short talk on the topic of interdisciplinary subjects. The aim of this interaction is to provide students and listeners with the opportunity to introduce new trends/ addition to the world of knowledge. Periodical webinar sessions are organized on a broad interdisciplinary topic by the departmental resource persons. Other institutional resource persons are also invited for interdisciplinary topics with a focus on academic and industrial exposure. Apart from this resource persons are also managing with outreach program for lecture, seminar, and conferences all over the country.  |  |
| 9.  | Developed and collated best practices in all areas leading to quality enhancement in services to the learners and disseminate the same all concerned in Higher Educational Institution                                     | Regular BOS practices are held in terms of discussion and verification for the update in the program scheme. Advice and remarks received are incorporated in the syllabus both theory and practical. Faculty Development programs are periodically conducted by Amity Staff College for the internal faculty members for skill enhancement and academic refreshment. Teaching standards and lecture structure are being articulated with the help of academic experts and percolated through the practice of the teachers. Feedback and evaluation session are also maintained. Teachers are encouraged to take participation in refresher courses in terms of betterment in the teaching as well as broaden their knowledge horizon in their respective ground. Regular audits are being conducted by the QAE department of the University. |  |
| 10. | Collected, collated and disseminated accurate, complete and reliable statistics about the quality of the programme(s).   | Feedback on programme quality and other activities, processes of Amity is taken from the learners through different ways and requisite quality improvements and enhancement measures are taken on the basis of feedback analysis. The relevant information so decided are disseminated to the learners through different communicating means like Prospectus, Website, Newsletter, announcements on various platforms etc. The LMS plays an important role in dissemination critical information and analyzing the feedback of the learners.   |  |

|     |  |   |  |
|-----|--|---|--|
| 11. | Measures taken to ensure that Programme Project Report for each programme is according to the norms and guidelines prescribed by the Commission and wherever necessary by the appropriate regulatory authority having control over the programme | The PPR is prepared following the 'Guidelines on programme Project Report'-as per UGC Regulations, by the respective School of Studies which is placed before the CIQA meeting for its approval. The minutes of the CIQA meeting is then placed before the statutory committee for final approval. The entire academic process to ensure quality is done under the supervision of respective Board of Studies (BoS). The BoS comprises both internal faculty and external subject experts. The BoS periodically review the syllabus and also the course content as a part of the academic audit.  |  |
| 12. | Mechanism to ensure the proper implementation of Programme Project Reports   | Amity University's approach to education is aimed at providing students with high-quality learning opportunities that meet the demands of the industry. The process of developing new academic programs at the university involves a rigorous approval process that requires authorization from the School Board and the Academic Council, the highest academic authorities within the university. The curriculum and assessment process at Amity is outcome-based, with a focus on industry-centric curriculum and ensuring high levels of learning for all students. The university employs a comprehensive program review process to evaluate the effectiveness of its programs and ensure consistency with its mission. Each course at Amity is designed around specific objectives, and various assessment methods are used by departments to analyze learner output and ensure alignment with the assigned objectives. Finally, the annual assessment of learning outcomes serves as a crucial tool in identifying gaps and formulating action plans for program improvement. In addition, a dedicated program managers are appointed to ensure proper implementation of PPR. |  |
| 13. | Maintenance of record of Annual Plans and Annual Reports of Higher Educational Institution, review them periodically and generate actionable reports.  | To manage the maintenance of records of Annual Plans and Annual Reports ADDOE follows a systematic and organized approach. A few important steps considered in this area are as follows:<br><br>Developing a clear and consistent file structure to store all documents associated with Annual Plans and Annual Reports. Ensure that the file naming  |  |

|     |   |   |  |
|-----|---|---|--|
|     |   | <p>conventions are easy to understand and follow a standardized format.</p> <p>Roles and responsibilities have been allocated to team members for maintaining and reviewing records. Assign a manager to oversee the entire process and ensure that they have adequate knowledge of the Annual Plans and Reports. We review the documents for accuracy, completeness, and compliance periodically to identify trends and areas of strength and weakness and take corrective measures where necessary.</p> <p>CIQA Create reports based on the review findings and share them with relevant stakeholders. These reports can highlight areas that need attention and helps to make informed decisions about Overall performance of the program.</p> |  |
| 14. | Inputs provided to the Higher Educational Institution for restructuring of programmes in order to make them relevant to the job market.       | Board of Studies are thus comprised of external subject expert, relevant industry expert, senior professor for their inputs to contribute their expert view for any indication to change the syllabus/program structure. Valid inputs are taken on highest priority & accordingly the syllabus/course structure are modified in order to make it industry ready program. MoM is maintained for the same purpose for record.   |  |
| 15. | Facilitated system based research on ways of creating learner centric environment and to bring about qualitative change in the entire system. | Amity Online invests heavily in student centric learning and inculcates unique and innovative ways to enhance their teaching learning experience. To ensure this, content and pedagogy across the disciplines are designed to develop research-based skills in students. Amity Online prides itself in promoting interdisciplinary research and industry- academia collaborations to benefit student and help them hone their skills through training and experiential learning.  |  |
| 16. | Steps taken as a nodal coordinating unit for seeking assessment and accreditation from a designated body for accreditation such as NAAC etc.  | As and when required the desired documents are submitted to concerned regulatory authorities that is UGC, AICTE, NAAC, WASC. So far, Amity University Online is updated with all approvals and accreditation.   |  |

|            |  |   |  |
|------------|--|---|--|
| <p>17.</p> | <p>Measures adopted to ensure internalization and Institutionalization of quality enhancement practices through periodic accreditation and audit</p> | <p>Amity University, Directorate of Distance and Online Education have measures in place to ensure quality enhancement in all areas. With a focus on continuous improvement, CIQA conducts self-assessments and audits for upgrading facilities and improving the quality of education. All these measures have contributed to the growth and development of the Online Education System at Amity University.</p> <p>There are measures in place to ensure quality enhancement practices are internalized and institutionalized. This is done through periodic compliance and audit processes. Here institutions meet specific standards and the education they provide is of high quality. With the rise of online education, it is important to ensure that these standards are met.</p> <p>University Academic Council is the apex body of the University, Academic council is responsible to evaluate institutions based on various criteria, including teaching, learning and evaluation, research and innovation, governance, and societal and outreach activities. The quality assurance process involves a peer review, where experts in the field evaluate the institution and make recommendations for improvement.</p> <p>In addition to regulatory compliance, there are also periodic audits to ensure that standards are maintained. These audits look at various aspects of the institution, including policies, procedures, and practices. We also look at the outcomes of the education provided by the University, such as employment rates and further education opportunities for students.</p> <p>Overall, these measures ensure that the institution is providing high-quality online education and that they are meeting the necessary standards. By doing so, students can be confident that they are receiving a valuable education that will prepare them for their future endeavors.</p> |  |
|------------|--|---|--|

|     |   |   |  |
|-----|---|---|--|
| 18. | Steps taken to coordinate between Higher Educational Institution and the Commission for various quality related initiatives or guidelines | We have periodic internal audits through our IQAC, followed by University QAE. Basis the report, the department submit desired information to concerned regulatory authority.   |  |
| 19. | Information obtained from other Higher Educational Institutions on various quality benchmarks or parameters and best practices.           | Best Practices for Teaching and Learning integrates the wealth of institutional knowledge with current educational research. This resource offers research-based strategies for helping students learn in all grade levels and content areas. Three Essential Areas of Best Practices for Teaching and Learning are being catered in the University as a central focus: create a student-centered learning environment; examine how physical set-up and teacher role affects student expectations and build relationships that promote a safe and positive environment in which students are responsible, self-motivated, and self-evaluating. For the same we plan assignments and assessments in alignment with standards of learning. Purposefully plan to adjust teaching practices to meet the needs of individual students. Employ teaching strategies, techniques, and resources that meet the needs of all students. Be responsive to the variety of ways students demonstrate thinking and learning. For assess student learning and progress we adapt teaching, based on evidence, to meet the needs of the student and check student progress in meeting standards and learning goals. Actively involve students in assessment to promote continuous learning; and inform students, parents, and others about student achievement. However, we strongly follow the leading Online education provider and adopt the best practices. We consistently do the research for the above activities. |  |
| 20. | Recorded activities undertaken on quality assurance in the form of an annual report of Centre for   | Following activities have been undertaken on quality assurance :<br>Guest lectures, skill development sessions, Workshops, seminars, webinars, FDP, MDP and academic meets are organized with all calendar scheduled semesters  |  |



|     |  |  |  |
|-----|--|--|--|
|     | Internal Quality Assurance.  |  |  |
| 21. | (a) Submitted Annual Reports to the Statutory Authorities or Bodies of the Higher Educational institution about its activities at the end of each academic session.  | Annual Reports are prepared and submitted to the Statutory Authorities or Bodies of the Higher Educational institution about its activities at the end of each academic session. Documents are also maintained in the office of the department.  |  |
|     | (b) Submitted a copy of report in the format as specified by the Commission, duly approved by the statutory authorities of the Higher Educational Institution annually to the Commission.                    | Complied program reports are prepared and submitted a copy of report in the format as specified by the Commission, duly approved by the statutory authorities of the Higher Educational Institution annually to the Commission. Documents are also maintained in the office of the department.   |  |
| 22. | Overseen the functioning of Centre for Internal Quality Assurance and approve the reports generated by Centre for Internal Quality Assurance on the effectiveness of quality assurance systems and Processes | <p>To oversee the overall functioning of the Centre for Internal Quality Assurance in we follow these measures:</p> <ul style="list-style-type: none"> <li>- Create a committee of experts to review reports generated by the CIQA.</li> <li>- Ensure that the CIQA follows the guidelines set by regulatory and accreditation agencies.</li> <li>- Provide regular training sessions to the Centre's staff to keep them updated on the latest quality-enhancement practices.</li> <li>- Analyze the Centre's reports and give feedback for improvement.</li> </ul> <p>To ensure the internalization and institutionalization of quality enhancement practices, we take measures like:</p> <ul style="list-style-type: none"> <li>- Incorporate quality enhancement practices into the University's policies and procedures.</li> <li>- Hold regular training sessions for faculty and staff to keep them informed about the University's quality assurance system.</li> </ul> |  |

|     |  |  |  |
|-----|--|--|--|
|     |  | <p>- Use student feedback to improve the quality of teaching and learning.</p> <p>To enhance accreditation and audit, University takes these measures:</p> <ul style="list-style-type: none"> <li>- Develop a strong quality assurance system to meet all compliance and quality standards.</li> <li>- Regularly monitor and evaluate the quality assurance system to ensure it is effective.</li> <li>- Encourage faculty and staff to participate in accreditation and audit processes.</li> </ul> <p>By implementing these measures, the Centre for Internal Quality Assurance in the Amity Directorate of Distance and Online Education functions effectively, and reports generated by the Centre are reviewed and implemented holistically.</p> <p><b>MACRO PROCESS FOR INTERNATIONALISATION</b><br/>Comprehensive excellence in research, teaching academic staff, facilities, communications leadership, and governance.</p> <p><b>Global Brand Penetration</b> This means widespread public recognition around the world. To begin with, Amity should aim at being acknowledged as “Global” by the international academic peers and national policymakers. Acknowledgment as “Global” by the general public.</p> <p><b>Innovative Global Research.</b> The global dimension of research entails marshalling of university’s huge intellectual and logistical resources to address global problems and questions in new ways.</p> <p><b>An International Curriculum.</b> This curriculum should be such that our students are prepared for the globalised world. As a global university Amity should be able to distribute its educational material and programmes globally.</p> <p><b>Strong and Diverse International Student and Staff Demand.</b> The academic staff must include experienced faculties form other countries. The student body must also be diverse and international.</p> |  |
| 23. | Facilitated adoption of instructional design requirements as per the | It is our belief that online education can be one of the most exciting and challenging fields at any institution of higher education. To be successful in developing content meaningful for the students, faculty, and staff, one is required to possess three   |  |

|            |   |   |  |
|------------|---|---|--|
|            | <p>philosophy of the Online learning decided by the statutory bodies of the HEI for its different academic programmes</p> | <p>strong attributes: technological mastery, strong communication ability, and development expertise within learning environments. Technological mastery envelops more than just knowledge of the present hardware and software. It requires the ability to seek new technologies, which will assist and advance the student, faculty, and institutional goals. It also involves the ability to evaluate appropriate technologies and decide upon their relevance and value to those goals. Actively seeking technology and information keeps an institution at the highest academic level. The active peer relationships that we currently possess and actively seek to develop in the future allow us the ability to see what other institutions implement and make sure to meet or stay ahead of all technical trends. The ability to communicate effectively is the most important attribute to success in any environment. The ability to clearly state issues and systematic resolutions to students and faculty alike improves their attitude toward the institution. Communication of current activities and future endeavors keeps the university community focused and encourages buy-in to the institutional goals. It gives the faculty, students, and staff a feeling of support and belonging to the institution and aids in student retention.</p> |  |
| <p>24.</p> | <p>Promoted automation of learner support services of the HigherEducational Institution</p>                               | <p>Learner support services are the most vital component of any online learning system. University analyzes the aim of learner support services, various categories of learner support services, how far Amity University is providing interactive support services to its learners, staff responsibility for providing the services, ICT facilities and monitoring mechanism to ensure effective student support services. With the advancement in information and communication technologies, heterogeneous and diverse learners groups who are geographically scattered and having increasing expectations from all concerned, necessitate effective support services to ensure proper guidance and learning conditions. Learner support service include not only availability of high-quality academic programmes, but also ensure that the students receive their study material &amp; e-material in time, assignments are assessed and evaluated within</p>   |  |

|     |   |  |  |
|-----|---|--|--|
|     |   | the stipulated time frame and provided academic guidance is provided. The use of ICT and other technology, i.e. virtual classroom, video and remote proctored examination etc. also improves the support service of the university. The efficiency of the delivery system will greatly depend not only on efficient modes of providing services but also on the staff of the university.   |  |
| 25. | Coordinated with external subject experts or agencies or organisations, the activities pertaining to validation and annual review of its in-house processes | At Amity while there is strong pool of faculty supporting to various subject matters. This includes all activities required under the academic deliverance. A per the guidelines of concerned regulatory body certain activities are also undertaken by external experts. Primarily, all critical activities are undertaken by internal faculty of Amity University Online.  |  |
| 26. | Coordinated with third party auditing bodies for quality audit of programme(s)  | The internal audits are undertaken by internal IQAC department of Amity Online. The reports are then being sent to QAE, the quality Assurance department of Amity University Uttar Pradesh. The QAE department of Amity University then coordinates with the third party for quality audit.  |  |
| 27. | Overseen the preparation of Self- Appraisal Report to be submitted to the Assessment and Accreditation agencies on behalf of Higher Educational Institution | The Self Appraisal Report is prepared in accordance with the requirement of the accreditation body with due diligent. These are submitted annually to the concerned assessment and accreditation agency.   |  |
| 28. | Promoted collaboration and association for quality enhancement of Online mode of education and research therein   | Amity to ensure quality online education, has collaborated with relevant organizations to adhere quality enhancement for the learners.   |  |
| 29. | Facilitated industry-institution linkage for providing exposure to the learners and enhancing their employability.  | Amity Online has a very strong industry base databank. While most of the programs being offered by Amity Online are industry centric. The close interface within industry in terms of various activities like expert talk, summer placement, virtual job fair, mentor-mentee concept has enabled a very strong networking in industries and thus created possibility of employability. Overall, an industry linkage program with a University, fosters a symbolic relationship |  |

|  |  |  |  |
|--|--|--|--|
|  |  | between academia and industry, driving innovation, economic growth and addressing real world challenges through collaborative efforts. |  |
|--|--|--|--|

**2.2 Compliance of Quality Monitoring Mechanism – As per Annexure-I (Part V (2)) of UGC (ODL Programmes and Online Programmes) Regulations, 2020 :**

| <b>Sr.No</b> | <b>Provisions in Regulations</b> | <b>Action taken in respect of online programmes</b> | <b>Upload relevant document</b> |
|--------------|----------------------------------|---|---------------------------------|
|--------------|----------------------------------|---|---------------------------------|

|    |  |   |  |
|----|--|---|--|
| 1. | <p>Governance, Leadership and Management:</p> <p>a. Organisation Structure and Governance</p> <p>b. Management</p> <p>c. Strategic Planning</p> <p>d. Operational Plan, Goals and Policies</p> | <p>In the context of online education, Amity has taken various actions in the areas of governance, leadership, management, organizational structure, strategic planning, and operational planning:</p> <p><b>Governance, Leadership, and Management:</b></p> <p>a. We have established a clear governance framework that defines roles, responsibilities, and decision-making processes in the department.</p> <p>b. Appointment of qualified and experienced staff who understand online education's challenges and opportunities.</p> <p>c. We have developed effective communication channels between leadership, faculty, staff, and students to foster collaboration and transparency.</p> <p>d. Professional development opportunities are provided program team to enhance their skills in online education management.</p> <p>Organizational Structure and Governance: a. Organizational structure has been designed to supports the specific needs of online learners and impart quality education, including dedicated teams for curriculum development, instructional design, technology support, and student services. Amity ensures clear lines of authority, reporting, and accountability within the organizational structure. . committees has been established to address online education-specific issues and ensure representation from relevant</p> |  |
|----|--|---|--|

|           |   |  |  |
|-----------|---|--|--|
|           |   | <p>stakeholders. Regular review and updation of governance policies and procedures to adapt to changing trends and best practices in online education in India.</p> <p>Strategic Planning: Amity Directorate of Distance and Online Education’s strategic plan outlines the vision, mission, and goals of the online education university. b. Conduct a comprehensive analysis of the online education landscape, including market trends, competition, and student needs. Strategic priorities and initiatives are defined to enhance the quality, accessibility, and affordability of online education offerings. d. Establish key performance indicators (KPIs) and metrics to measure progress towards strategic goals. We regularly review and update the strategic plan to align with emerging technologies, pedagogical approaches, and industry demands.</p> <p>Operational Plan, Goals, and Policies: ADDOE’s operational plan translates the strategic goals into actionable steps and timelines. Set specific and measurable goals for online program development, student enrollment, retention, and student satisfaction has been set. c. Policies and procedures have been developed that address online education-specific considerations, such as faculty recruitment and training, course design and development, student support services, and assessment and evaluation. We continuously monitor and evaluate operational performance against established goals and policies, and make necessary adjustments as needed.</p> |  |
| <p>2.</p> | <p><b>Articulation of Higher Educational Institution Objectives</b></p> | <p>Amity University Objectives :</p> <ol style="list-style-type: none"> <li>1. Academic Excellence : University strives for the uncompromising quality and highest standard of excellence in teaching, learning, research, and scholarship across various disciplines.</li> <li>2. Integrity &amp; Ethics : University upholds the highest ethical values, integrity and professionalism and an unwavering commitment to academic freedom, transparency, and accountability.</li> <li>3. Diversity &amp; Mutual Respect : University nurtures an environment of safety, trust &amp; mutual respect and embeds equality &amp;</li> </ol>  |  |

|    |   |   |  |
|----|---|---|--|
|    |   | <p>diversity in its Strategy by ensuring that the strategic plans are fair and inclusive.</p> <p>4. Expand Horizons of Knowledge : University is driven by research and innovation and ensures continuous engagement in the scholarly activities in the pursuit of innovation, creativity, and excellence.</p> <p>5. Shared Governance : University encourages shared decision-making through a process that rests upon collaborative consultation, open flow of information, diverse involvement, and collective deliberations of all stake holders.</p> <p>6. Social Responsibility : University creates and nurtures an inclusive environment where everyone can develop their full potential and contribute to the interest of the society as a whole.</p> <p>7. Environmental Responsibility : University is acutely aware of its environmental responsibilities and embraces principle of sustainable development to ensure that any adverse environmental impact of its activities is minimized.</p> <p>8. Service : University seeks to serve the diverse, personal, and professional development needs of its constituents and encourage habit of engagement, caring, and civic responsibility by emphasizing a connect between service, excellence, and career growth</p> |  |
| 3. | <p>Programme Development and Approval Processes</p> <p>a. Curriculum Planning, Designand Development</p> <p>b. Curriculum Implementation</p> <p>c. Academic Flexibility</p> <p>d. Learning Resource</p> <p>e. Feedback System</p> | <p>On approval of the new programme by the Standing committee, the Program Review and Outcome Assessment Committee (PROAC) prepares the programme structure. This activity is done keeping in mind the Local, Regional, National and Global needs, Job forecasts, Graduate Attributes, Programme Mission, competencies developed etc..</p> <p>In case of running programs, based on detailed discussion on the external and internal subject experts, the changes are suggested for programme structure of MA for the respective academic session.</p> <p>In case the programme structure has new courses, the PROAC will approach the respective stream coordinator to create a CRC for creating new course curriculum. The CRC will create the course</p>   |  |

|  |  |   |  |
|--|--|---|--|
|  |  | <p>curriculum of new courses in CD01a and take the feedback from the stakeholders. The stakeholders include representatives from Industry, Academia, Research and Alumni. After the feedbacks are received from the respective stakeholders, the FAS of the courses is prepared and is presented during the Area Advisory Board (AAB). The AAB can be conducted either in online or offline board with internal and external members of the CRC. Considering the recommendations made in the Area Advisory Board, the course curriculum is amended/modified accordingly.</p> <p>The programme may have some existing courses which may or may not require review. The Program Review and Outcome Assessment Committee (PROAC) examines the introduction of existing courses which may be used in the programme structure and in case these courses require revisions, the PROAC will inform the concerned CRC members through stream coordinator for the revision of the required courses.</p> <p>The course’s revision will follow the same process of taking stakeholder’s feedback, creation of FAS and then revision of the course curriculum as per the recommendations of the AAB.</p> <p>PROAC will seek the feedback from stakeholders on the programme structure. The curriculum of all the courses must be sent to the stakeholders for the meaningful feedbacks. For this reason, the course curriculum recommended by AAB should be sent to the PROAC. PROAC will prepare the FAS of the program which is to be presented to Board of studies (BoS). BoS apart from the constituted members will invite the Dean of the other Faculty/Domain of the course is to be used by the other domain. BoS after due deliberations will recommend the Programme Structure and the course curriculum for the approval of Academic Council after due verification by special committee. Academic Office will be responsible for submitting the Minutes of the Meetings of Board of Studies to Academic Council.</p> <p>Review of Existing Programmes</p> |  |
|--|--|---|--|



|    |                                 |   |  |
|----|---------------------------------|---|--|
|    |                                 | <p>The review of the existing programmes may be necessitated either due to changes required in the course curriculum of courses depending on the feedback received from the students/ the faculty teaching the courses or due to change or due to changes in local, regional, national and Global needs or revision of Graduate Attributes.</p> <p>The major review of existing programmes is undertaken every three years. The process for the review of the existing programmes is also same as stated above.</p>   |  |
| 4. | Programme Monitoring and Review | <p><b>Monitoring</b> is a continuous process which allows for regular feedback of systematically collected data or information.</p> <p>Review : The overall focus of the review is on using information as an evidence base to identify trends in student satisfaction and student outcomes and evaluate how well the department has responded to key challenges and built upon areas of success and good practice. The findings of the review are used to inform plans for further enhancement to provision and practice, as well as action points where improvement is required.</p> <p>Monitoring and Review is an essential component of any modification planning at Amity University Online. Performance indicators can be monitored and the results used to determine when actions should be implemented and to track the success of the modification plan. Effective monitoring and Review underpin the planning cycle. The purpose is to reflect critically on, and evaluate, a range of data sources in order to prompt discussion on in-year and/or future developments and to identify actions which will address any matters arising, ultimately enhancing the provision and the student experience.</p> <p>Amity University Online has various approval / modification processes to suit the scale and / or impact of the introduction or modification being made. These processes range from formal validation of new provision (engaging external subject experts, industry professionals and internal University representatives) to Faculty Board of Studies' consideration of updates and minor revisions.</p> <p>Monitoring allows Amity University Online to assure itself of the continued quality and relevance of its programmes. Additionally, it benefits the</p> |  |

|    |  |   |  |
|----|--|---|--|
|    |  | <p>institution in identifying and sharing of good practice.</p> <p>The procedure for monitoring requires robust evaluation at each stage to ensure that good practice and areas for improvement are considered and dealt with by the appropriate authority within the University.</p> <p>The documentation set for annual monitoring of taught programmes includes:</p> <ul style="list-style-type: none"> <li>• Module Review Reports</li> <li>• Programme Review Committee Reports</li> <li>• Board of Studies Minutes and actions</li> <li>• Academic Committee Reports</li> </ul> <p>All the Programmes delivered are reviewed on an individual basis and not combined with other programmes, meaning that separate Programme Review Reports will be produced all Programmes. Completed documentation for monitoring is submitted to academic office.</p> |  |
| 5. | Infrastructure Resources                 | <p>Amity Online fulfill infrastructure requirements as stated by UGC &amp; AICTE. In addition, the learners are also provided with the virtual &amp; physical library of the University. We also have resources like Reading room, studios, computer labs, each one is ICT-enabled that allows the use of institutional Learning Management System (LMS) for contemporary teaching pedagogies using audio-visual media. Laboratory equipment are compatible with the requirements of industry 4.0. Apart from physical labs, University created 18 virtual labs. The University has latest software and computing facilities to carryout research projects and support experiential learning.</p>   |  |
| 6. | Learning Environment and Learner Support | <p>Amity University Online presents AMIGO, an individualized learning platform that grants students a flexible and convenient means to access their courses and learning materials within a unified interface. The platform encompasses a student page, an Amigo Dashboard, and an interactive discussion forum. Notably, it offers audio translation functionality for textbooks and hosts multiple orientation sessions to aid students in navigating specific features. In addition, the university furnishes an array of curricular and extracurricular activities, such as a radio counselling program, expert talk sessions, and virtual placement drives. To optimize academic</p>   |  |

|    |  |   |  |
|----|--|---|--|
|    |  | and professional outcomes, a comprehensive 30-day Onboarding program has been meticulously developed. To further bolster student support, the university employs diverse channels of communication including emails, WhatsApp, phone calls, and social media handles. By leveraging e-resources and innovative pedagogical methods, Amity University Online strives to deliver an immersive and interactive learning experience that fosters student enrichment.  |  |
| 7. | Assessment and Evaluation              | Amity University Online follows the assessment and evaluation process as per the guidelines prescribed by the University Grants Commission (UGC). The assessment components consist of both internal assessment and end-term examinations, with weights of 30% and 70% respectively, contributing to a cumulative total of 100%. The passing criterion for internal assessment is set at 30%, while for external assessment, it is also 30%, with a minimum aggregated score of 40% for undergraduate (UG) and postgraduate (PG) programs. The question paper is structured into three sections, including subjective questions, a case study, and multiple-choice questions. The total marks allotted for the assessment is 70, and the allotted time for completion is 120 minutes. The minimum passing Semester Grade Point Average (SGPA) for each semester or year is set at 5.0 for PG programs and 4.5 for UG programs. Furthermore, students must attain a minimum overall Cumulative Grade Point Average (CGPA) of 6.0 for PG programs and 5.0 for UG programs. The divisional classification is based on the CGPA, and conversions from CGPA to percentage marks do not follow a precise formula. The university aims to provide an enriching and interactive learning experience for students using e-resources and innovative teaching methods. |  |
| 8. | Teaching Quality and Staff Development | Faculty are encouraged for research activities in their domain. Various webinars, workshops, trainings, FDP are conducted periodically for the overall development of the faculty. For staff, besides SDP various trainings are conducted by Amity Staff College as per academic calendar.  |  |

**2.3 Compliance of Process of Internal Quality Audit – As per Annexure-I (Part V (3)) of UGC (ODL Programmes and Online Programmes) Regulations, 2020 :**

| <b>Sr.No.</b> | <b>Provisions in Regulations</b> | <b>Action taken in respect of online programmes</b>  | <b>Upload relevant document</b> |
|---------------|----------------------------------|--|---------------------------------|
| 1.            | Academic Planning                | <p>Curriculum Design &amp; Development:</p> <ul style="list-style-type: none"> <li>· Established a dedicated team of faculty and subject matter experts to collaborate on the instructional delivery and development of online courses through four quadrant approach.</li> <li>· Developed guidelines and standards for online course design, including the use of multimedia resources and assessment strategies suitable for online learning.</li> <li>· Ensured alignment between the online and traditional classroom courses in terms of learning outcomes and academic rigor.</li> </ul> <p>Needs Assessment:</p> <ul style="list-style-type: none"> <li>· Conducted a thorough needs assessment to understand the requirements of our students and identify the key academic areas that could be effectively delivered online. (Employability skills webinars, Skillify sessions, Insta Classes,.....)</li> <li>· Continuous feedback from students on LMS to determine the learner experience in the online format.</li> </ul> <p>Faculty Support &amp; Development :</p> <ul style="list-style-type: none"> <li>· Provided resources and support for the adaptation of course materials into online formats, including guidance on creating engaging multimedia content, developing assessments, and facilitating online discussions through discussion forums.</li> </ul> <p>Technological Infrastructure :</p> <ul style="list-style-type: none"> <li>· Upgraded the institution's learning management system (LMS) from Canvas to AMIGO to support the delivery of online courses effectively.</li> <li>· Integrated additional tools and software to enhance online interactions, such as discussion forums, pre-recorded videos, live classes, resolving student query through Ask Your Professor, and the latest being AI Tutor Prof Ami .</li> <li>· Conducted training sessions for faculty members to familiarize them with the LMS by the LMS</li> </ul> |                                 |

|    |            |  |  |  |  |
|----|------------|--|--|--|--|
|    |            | <p>manager, ensuring they are equipped to deliver high-quality instruction in the online environment.</p> <p>Students Support :</p> <ul style="list-style-type: none"> <li>· Implemented comprehensive student support services to cater to the needs of online learners.</li> <li>· Conducting various offline and online orientation programs to familiarize students with the online learning environment, available resources, and support channels.</li> </ul> <p>Quality Assurance &amp; Evaluation:</p> <ul style="list-style-type: none"> <li>· We have a robust quality assurance process to ensure the ongoing improvement of online courses and their online classes.</li> <li>· Conducted regular assessments of course effectiveness, student engagement, and learning outcomes, utilizing feedback from students and faculty to drive continuous enhancements.</li> </ul> <p>Marketing &amp; Admission Team:</p> <ul style="list-style-type: none"> <li>· We have an in-house admission team who takes care of student admission and generating their enrolment numbers.</li> <li>· The Marketing team ensures that marketing campaigns are run to raise awareness about our online programs, highlighting its unique features, flexibility, curricular and co-curricular activities and academic excellence.</li> </ul> |  |  |  |
| 2. | Validation | Once the academic planning is done with all the stake holders then it is put up to the academic committee Amity University for approval.   |  |  |  |

|           |   |  |  |  |
|-----------|---|--|--|--|
| <p>3.</p> | <p><b>Monitoring, Evaluation and Enhancement Plans</b></p> <p>a. Reports from Examination centres</p> <p>b. External Auditor or other External Agencies report</p> <p>c. Systematic Consideration of Performance Data at Programme, Faculty and Higher Educational Institution levels</p> <p>d. Reporting and Analytics by the Higher Educational Institution</p> <p>e. Periodic Review</p> | <p>The implementation of monitoring, evaluation, and enhancement plans is critical for the smooth functioning and success of ADDOE. Examination centers, and external examiners provide valuable reports that enable the university to evaluate its performance at various levels, from program to faculty and university-wide. Systematic consideration of performance data facilitates a comprehensive review of the overall performance of Online Programs.</p> <p>Additionally, regular reporting and analytics by Program managers and periodic reviews are conducted for proper evaluation. By implementing these plans, ADDOE constantly monitors its progress and effectiveness, making room for continuous enhancement of the quality of education it delivers. Therefore, monitoring, evaluation, and enhancement plans should be an integral part of ADDOE Academic operations.</p> |  |  |
|-----------|---|--|--|--|

### Part – III: Human Resources and Infrastructural Requirements

**3.1 Name and details of Director of Centre for Distance and Online Education (Dual Mode University)** - Regular, full time, atleast Associate Professor

Or

**Name and details of Head for each school (for Open University)** - Full time dedicated, not below the rank of an Associate Professor

Mention details such as Regular Employee, Designation, Qualification, Salary

(Attach appointment letters and joining report)

Dr. Priya Mary Mathew, Director, PhD. [Appointment Letter](#), [Joining Report](#)

[Appointment Letter](#), [Joining Report](#)

**3.2 Name and details of Deputy Director of Centre for Distance and Online Education (Dual Mode University)** - Full time or contractual basis, atleast Associate Professor

Or

**Name and details of Deputy Director of Centre of Online Education** - Full time or contractual basis, not below the rank of an Associate Professor

*Mention details such as Regular Employee, Designation, Qualification, Salary*

*(Attach appointment letter and joining report)*

Dr. Coral Barboza, Dy. Director, PhD. [Appointment letter](#)

Dr. Divya Bansal, Dy. Director, PhD. [Appointment letter](#)

[Appointment1](#), [Appointment2](#)

**3.3 Name and details of Assistant Director of Centre for Distance and Online Education (Dual Mode University)** - Full time or contractual basis, not below the rank of an Assistant Professor

Or

**HEI ID:** 0497    **Name of HEI:** Amity University, Uttar Pradesh    **Type of HEI:** Private

**Name and details of Assistant Director of Centre of Online Education** - Full time or contractual basis, not below the rank of an Assistant Professor

*Mention details such as Regular Employee, Designation, Qualification, Salary*

*(Attach appointment letter and joining report)*

Dr. Monica Rose, Asst. Director, PhD. [Appointment letter](#)

[Appointment letter](#)



**3.4 Compliance status in respect of Human Resource – As per Annexure – IV ofUGC (ODL Programmes and Online Programmes) Regulations, 2020**

*HEI shall mention compliance details against the requirements in terms of Staffing norms, as mentioned in the Annexure-IV of the Regulations. In addition, the faculty details shall be provided in the following format:*

*Insert box*

Our Centre for Online Educations has the requisite academic and administrative staff as follows:

Director – 1

Dy. Director – 1

Asst. Director – 2

***For Academic delivery***

Programme Coordinator

Course Coordinator

Course Mentor

***For Administration***

Dy. Registrar – 1

Assistant Registrar – 1

Section Officer – 1

Assistants – 3

Computer Operator – 2

Multi Tasking Staff – 2

***For Development of e-Content***

Technical Manager – 1

Technical Associate - 1

Technical Assistant ( recording & editing) – 2

Technical support Staff

***For Delivery***

Technical Manager – 1

Technical Assistant – 2

For Admission & Examination

Technical Manager (admission, examination, result) - 1

Technical Assistant - 2

**i. Programme name:**

**a. Programme Coordinator**

| S. No. | Names with Designation         | Qualification | Experiences | Type (Regular/ Contract) with gross salary/month | Date of joining programme |
|--------|--------------------------------|---------------|-------------|--|---------------------------|
| 1.     | Dr. Piyush Sharma, Asso. Prof. | PhD.          | 21          | Regular  | 15 Sept 2015              |

|     |  |      |    |         |              |
|-----|--|------|----|---------|--------------|
| 2.  | Dr. Ruchi Jain, Asso. Prof             | PhD. | 17 | Regular | 15 Oct 2007  |
| 3.  | Dr. Himanshu Gupta, Asso. Prof.        | PhD. | 14 | Regular | 13 Nov 2007  |
| 4.  | Dr. Kaveri Devi Mishra, Asso. Prof.    | PhD. | 16 | Regular | 27 June 2016 |
| 5.  | Dr. Seshanwita Das, Asso. Prof.        | PhD. | 16 | Regular | 3 Aug 2015   |
| 6.  | Dr. Shruti Singh, Asso. Prof.          | PhD. | 11 | Regular | 8 Sept 2015  |
| 7.  | Prof. Kalyan Chatterjee, Professor     | PhD. | 35 | Regular | 1 Sept 2005  |
| 8.  | Prof. M.P. Ram, Professor              | PhD. | 23 | Regular | 11 Jan 2016  |
| 9.  | Dr. Kanika Gupta, Asso. Prof.          | PhD. | 12 | Regular | 13 Sept 2017 |
| 10. | Dr. Laxmi Ahuja, Professor             | PhD. | 19 | Regular | 15 Feb 2001  |
| 11. | Dr. Neel Mani, Asso. Prof.             | PhD. | 14 | Regular | 4 Sept 2018  |
| 12. | Dr. Namita Sahay, Asso. Prof.          | PhD. | 20 | Regular | 6 Sept 2010  |
| 13. | Dr. T.V. Raman, Professor              | PhD. | 25 | Regular | 8 Aug 2005   |
| 14. | Dr. Jaya Yadav, Professor              | PhD. | 20 | Regular | 24 Dec 2004  |
| 15. | Dr. Harjit Singh, Asso. Prof.          | PhD. | 17 | Regular | 6 Apr 2015   |
| 16. | Dr. Seema Garg, Asso. Prof.            | PhD. | 15 | Regular | 3 Aug 2015   |
| 17. | Dr. Asim Kumar Chowdhury,<br>Professor | PhD. | 20 | Regular | 26 Dec 2017  |
| 18. | Dr. Sandeep Bhasin, Asso. Prof.        | PhD. | 22 | Regular | 26 Dec 2011  |
| 19. | Dr. Puja Sareen, Asso. Prof.           | PhD. | 15 | Regular | 15 July 2014 |
| 20. | Dr. Navleen Kaur, Asso. Prof.          | PhD. | 14 | Regular | 22 Dec 2008  |
| 21. | Dr. Nitin Arora, Professor             | PhD. | 15 | Regular | 28 Dec 2015  |
| 22. | Dr. Anshu Arora, Asso. Prof.           | PhD. | 21 | Regular | 23 Apr 2018  |
| 23. | Dr. Adarsh Arora, Asso. Prof.          | PhD. | 14 | Regular | 4 Sept 2008  |
| 24. | Dr. Harish Kumar Satia, Professor      | PhD. | 38 | Regular | 3 Oct 2018   |
| 25. | Dr. V. K. Modi, Professor              | PhD. | 33 | Regular | 8 May 2017   |
| 26. | Dr. Sanjeev Thakur, Professor          | PhD. | 23 | Regular | 19 Aug 1999  |
| 27. | Dr. Anchal Garg, Asso. Prof.           | PhD. | 17 | Regular | 28 June 2011 |
| 28. | Dr. Manoj Kumar Shukla, Asso. Prof.    | PhD. | 8  | Regular | 17 Nov 2015  |
| 29. | Dr. Pradeep Kumar, Asso. Prof.         | PhD. | 13 | Regular | 25 Sept 2006 |
| 30. | Dr. Ashok Sharma, Professor            | PhD. | 17 | Regular | 24 Jan 2007  |
| 31. | Dr. Jyotsna Singh, Asso. Prof.         | PhD. | 16 | Regular | 26 Nov 2018  |

**b. Course Coordinator**

| S. No. | Coursename                                 | Names with Designation             | Qualification | Experiences | Type (Regular/ Contract) with gross salary/ month | Date of joining programme |
|--------|--|------------------------------------|---------------|-------------|---|---------------------------|
| 1.     | Management Function & Behaviour            | Mr. Vivek Singh Tomar, Asst. Prof. | MBA, M.Phil   | 18          | Regular   | 18 June 2007              |
| 2.     | Consumer Behaviour                         | Dr. Priyanka Agarwal, Asst. Prof.  | PhD           | 11          | Regular   | 10 Jan 2012               |
| 3.     | Distribution & Logistics Management        | Ms. Alpana Srivastava              | MBA           | 9           | Regular   | 4 Mar 2010                |
| 4.     | Product & Brand Management                 | Pooja Sehgal Tabeck, Asst. Prof.   | MBA           | 16          | Regular   | 8 Sept 2009               |
| 5.     | Quantitative Techniques in Management      | Jitendra Kumar, Asst. Prof.        | M.Phil, MBA   | 2           | Regular   | 4 Sept 2017               |
| 6.     | Advertising & Sales Management             | Ashima Ahuja                       | MBA           |             | Visiting  |                           |
| 7.     | Marketing of Services                      | Dr. Supriti Agrawal, Asst. Prof.   | PhD.          | 20          | Regular   | 3 July 2006               |
| 8.     | Customer Relationship Management           | Dr. Supriti Agrawal, Asst. Prof.   | PhD.          | 20          | Regular   | 3 July 2006               |
| 9.     | Research Methodology                       | Dr. Parikshit Joshi, Asst. Prof.   | PhD.          | 11          | Regular   | 5 Oct 2015                |
| 10.    | Project Work                               | Dr. R.S. Rai                       | PhD.          |             | Visiting  |                           |
| 11.    | Accounting for Managers                    | Dr. T.V. Raman, Professor          | PhD.          | 12          | Regular   | 8 Aug 2005                |
| 12.    | Security Analysis and Portfolio Management | Dr. Harjit Singh, Asst. Prof.      | PhD           | 17          | Regular   | 6 Apr 2015                |
| 13.    | Corporate Tax Planning                     | Dr. Adarsh Arora, Asso. Prof.      | PhD.          | 13          | Regular   | 12 Jan 2011               |
| 14.    | Management of Financial Institutions       | Dr. Harjit Singh, Asst. Prof.      | PhD.          | 17          | Regular   | 6 Apr 2015                |
| 15.    | Management of Financial Services           | Dr. Harjit Singh, Asst. Prof.      | PhD.          | 17          | Regular   | 6 Apr 2015                |
| 16.    | Financial Management                       | Ms. Navleen Kaur, Asst. Prof.      | MBA           | 2           | Regular   | 12 Nov 2018               |
| 17.    | Organisational Change and Development      | Dr. Shikha Kapoor, Asst. Prof.     | PhD.          | 3           | Regular   | 8 Jan 2015                |
| 18.    | Industrial Relations and Labour Law        | Ms. Mamata Sharma, Asst. Prof.     | MBA           | 4           | Regular   | 13 July 2015              |
| 19.    | Performance & Competency Management        | Dr. Priyanka Agarwal, Asst. Prof.  | PhD.          | 14          | Regular   | 18 June 2007              |
| 20.    | Talent Acquisition and Development         | Dr. Shikha Kapoor, Asst. Prof.     | PhD.          | 3           | Regular   | 8 Jan 2015                |

|     |  |                                   |                   |    |          |              |
|-----|--|-----------------------------------|-------------------|----|----------|--------------|
| 21. | Compensation & Reward Management             | Dr. Priyanka Agarwal, Asst. Prof. | PhD.              | 14 | Regular  | 18 June 2007 |
| 22. | Organizational Design and Structural Process | Dr. Shikha Kapoor, Asst. Prof.    | PhD.              | 3  | Regular  | 8 Jan 2015   |
| 23. | Economics For Managers                       | Ms. Tavishi, Asst. Prof.          | MBA               | 11 | Regular  | 18 Sept 2008 |
| 24. | Information Technology for Managers          | Dr. Anupama R., Professor         | M.Phil, MBA, PhD. | 22 | Regular  | 10 Sept 2004 |
| 25. | Materials Management                         | Jitendra Kumar, Asst. Prof.       | M.Phil, MBA       | 2  | Regular  | 4 Sept 2017  |
| 26. | Management pf Technology & Innovation        | Dr. Anjani Kumar Singh, Professor | PhD.              | 19 | Regular  | 18 June 2007 |
| 27. | Supply Chain Management                      | Dr. Parikshit Joshi, Asst. Prof.  | PhD.              | 11 | Regular  | 5 Oct 2015   |
| 28. | Project Management                           | Ms. Divya Christopher             | MBA               | 2  | Regular  | 4 Sept 2017  |
| 29. | Service Operations Management                | Dr. R.S. Rai                      | PhD.              |    | Regular  |              |
| 30. | Process Analysis & Theory of Constraints     | Alpana Srivastava                 | MBA               | 9  | Regular  | 4 Mar 2010   |
| 31. | Introduction of Mass Communication           | Dr. Piyashi Dutta, Asst. Prof.    | PhD.              | 3  | Regular  | 27 Feb 2017  |
| 32. | Reporting, Media Writing & Editing           | Aman Vats, Asso. Prof.            | MBA               | 6  | Regular  | 1 July 2014  |
| 33. | Public Relations & Corporate Communication   | Mr. Pulkit Jain, Asst. Prof.      | MBA               | 6  | Regular  | 8 July 2014  |
| 34. | Electronic Media                             | Ratnesh Dwivedi                   | MA (JMC)          |    | Visiting |              |
| 35. | Press Ethics and Law                         | Ratnesh Dwivedi                   | MA (JMC)          |    | Visiting |              |
| 36. | Advance Reporting and Production Techniques  | Dr. Kalyan Chatterjee, Professor  | PhD.              | 16 | Regular  | 1 Sept 2005  |
| 37. | Legal Aspects of Business                    | Alok Verma, Asst. Prof            | MBA LLB           | 11 | Regular  | 2 Mar 2009   |
| 38. | Material Handling and Logistics Management   | Jitendra Kumar, Asst. Prof.       | M.Phil MBA        | 2  | Regular  | 4 Sept 2017  |
| 39. | Inventory Management                         | Ashima Agarwal                    | MBA               |    | Visiting |              |
| 40. | Management Information System                | Dr. Archana Singh, Asso. Prof.    | PhD.              | 19 | Regular  | 11 Dec 2002  |
| 41. | System Analysis & Design                     | Shweta Bhardwaj, Asst. Prof.      | M.Tech            | 11 | Regular  | 15 July 2008 |
| 42. | Database Management System                   | Abhishek Srivastava, Asst. Prof.  | M.Tech            | 7  | Regular  | 22 Aug 2012  |
| 43. | Web Enabled Business Process                 | Dr. Archana Singh, Asso. Prof.    | PhD.              | 19 | Regular  | 11 Dec 2002  |
| 44. | Enterprise Management                        | Dr. Anupama R., Professor         | M.Phil, MBA, PhD. | 22 | Regular  | 10 Sept 2004 |
| 45. | Information Security & Risk                  | Himanshu Gupta, Asso. Prof.       | MCA               | 14 | Regular  | 13 Nov 2007  |

|     |   |                                   |                   |    |          |              |
|-----|---|-----------------------------------|-------------------|----|----------|--------------|
| 46. | Principles of Global Business Management          | Vivek Singh Tomar, Asst. Prof.    | M.Phil, MBA       | 15 | Regular  | 18 June 2007 |
| 47. | Fundamentals of Retailing                         | Pooja Sehgal Tabeck, Asst. Prof.  | MBA               | 16 | Regular  | 8 Sept 2009  |
| 48. | Legal Provisions and Social Sector                | Dr. Chanda Rani Akhauri           | PhD.              |    | Visiting |              |
| 49. | Voluntary Action and Civil Society                | Dr. Chanda Rani Akhauri           | PhD.              |    | Visiting |              |
| 50. | Social Marketing and Fund Raising                 | Dr. Chanda Rani Akahuri           | PhD.              |    | Visiting |              |
| 51. | Marketing Management                              | Dr. Amit Kumar Pandey, Asst. Prof | PhD.              | 12 | Regular  | 5 Oct 2015   |
| 52. | Advertising and Marketing Practices               | Ms. Ruhi Lal, Asst. Prof.         | MBA               | 12 | Regular  | 26 Nov 2007  |
| 53. | Merchandising Management                          | Dr. Amit Kumar Pandey, Asst. Prof | PhD.              | 12 | Regular  | 5 Oct 2015   |
| 54. | Retail Supply Chain & Logistics Management        | Dr. Rahul Gupta, Asst. Prof.      | PhD.              | 13 | Regular  | 1 Sept 2015  |
| 55. | Visual Merchandising and Space Planning           | Pooja Sehgal Tabeck, Asst. Prof.  | MBA               | 16 | Regular  | 8 Sept 2009  |
| 56. | Retail Branding and CRM                           | Dr. Rahul Gupta, Asst. Prof.      | PhD.              | 13 | Regular  | 1 Sept 2015  |
| 57. | Retail and Mall Management                        | Dr. Rahul Gupta, Asst. Prof.      | PhD.              | 13 | Regular  | 1 Sept 2015  |
| 58. | Advertising Concept & Principles                  | Vandana Gupta, Asst. Prof         | MBA               | 16 | Regular  | 2 Nov 2006   |
| 59. | Brand Management                                  | Dr. Rahul Gupta, Asst. Prof.      | PhD.              | 13 | Regular  | 1 Sept 2015  |
| 60. | Principles of Marketing                           | Vandana Gupta, Asst. Prof         | MBA               | 16 | Regular  | 2 Nov 2006   |
| 61. | Consumer Behaviour                                | Dr. Priyanka Agarwal, Asst. Prof. | PhD.              | 7  | Regular  | 10 Jan 2012  |
| 62. | Digital Marketing                                 | Dr. Archana Singh, Asso. Prof.    | PhD.              | 19 | Regular  | 11 Dec 2002  |
| 63. | Sales promotion                                   | Vandana Gupta, Asst. Prof         | MBA               | 16 | Regular  | 2 Nov 2006   |
| 64. | Financial Accounting and Reporting                | Dr. Harjit Singh, Asst. Prof.     | PhD.              | 17 | Regular  | 6 Apr 2015   |
| 65. | International Marketing                           | Amanpreet Kang                    | MBA               |    | Visiting |              |
| 66. | Cross Cultural Mgmt & Mgmt. of Multinational Comp | Supriya Lamba Sahdev, Asst. Prof. | M.Com             | 11 | Regular  | 5 Mar 2012   |
| 67. | Export Import Documentation & Logistics           | Dr. Alka Mourya, Asso. Prof.      | M.Phil, MBA, PhD. | 21 | Regular  | 1 May 2005   |
| 68. | Leveraging Information Tech. in Global Business   | Dr. Anupama R., Professor         | M.Phil, MBA, PhD. | 22 | Regular  | 10 Sept 2004 |
| 69. | International Financial Management                | Ms. Navleen Kaur, Asst. Prof.     | MBA               | 2  | Regular  | 12 Nov 2018  |
| 70. | Management Accounting                             | Vaibhav Gupta                     | MBA               |    | Visiting |              |

|     |   |                                  |             |    |          |              |
|-----|---|----------------------------------|-------------|----|----------|--------------|
| 71. | International Institutions & Trade Implications       | Amanpreet Kang                   | MBA         |    | Visiting |              |
| 72. | Auditing  | Dr. Adarsh Arora, Asso. Prof.    | PhD.        | 16 | Regular  | 4 Sept 2008  |
| 73. | Federal Income Tax                                    | Dr. Harjit Singh, Asst. Prof.    | PhD.        | 17 | Regular  | 6 Apr 2015   |
| 74. | Financial Accounting & Reporting - II                 | Dr. Harjit Singh, Asst. Prof.    | PhD.        | 17 | Regular  | 6 Apr 2015   |
| 75. | Business Finance and Economics                        | Ms. Navleen Kaur, Asst. Prof.    | MBA         | 2  | Regular  | 12 Nov 2018  |
| 76. | Accounting Ethics and Business Law                    | Dr. Vibha Singh, Asst. Prof.     | PhD.        | 10 | Regular  | 12 Nov 2018  |
| 77. | Project Work (Accounting Research)                    | Dr. T.V. Raman, Professor        | PhD.        | 12 | Regular  | 8 Aug 2005   |
| 78. | Hospital Functions and Services                       | Monish KM,                       | MHA         | 8  | Regular  | 1 Dec 2015   |
| 79. | Hospital Planning                                     | Dr. Chandra Rosha                | MBBS        | 30 | Regular  | 5 May 2012   |
| 80. | Hospital Organization                                 | Dr. Chandra Rosha                | MBBS        | 30 | Regular  | 5 May 2012   |
| 81. | Health Insurances and Health Economics                | Monish KM                        | MHA         | 8  | Regular  | 1 Dec 2015   |
| 82. | Healthcare Quality and Accreditation                  | Monish KM                        | MHA         | 8  | Regular  | 1 Dec 2015   |
| 83. | Lifecycle Nutrition                                   | Dr. Karuna Singh, Asst. Prof.    | PhD.        | 19 | Regular  | 17 Jan 2011  |
| 84. | Overweight and Obesity                                | Dr. Tanu Jain, Asst. Prof.       | PhD.        | 2  | Regular  | 18 July 2017 |
| 85. | Nutrition and Diabetes                                | Dr. Meena Kumari, Asst. Prof.    | PhD.        | 1  | Regular  | 29 Jan 2018  |
| 86. | Nutrition in Cardiovascular and Respiratory Condition | Dr. Karuna Singh, Asst. Prof.    | PhD.        | 19 | Regular  | 17 Jan 2011  |
| 87. | Nutrition in Gastrointestinal Diseases                | Dr. Tanu Jain, Asst. Prof.       | PhD.        | 2  | Regular  | 18 July 2017 |
| 88. | Nutrition in Other Disease Conditions                 | Dr. Meena Kumari, Asst. Prof.    | PhD.        | 1  | Regular  | 29 Jan 2018  |
| 89. | Critical Care Nutrition                               | Dr. Meena Kumari, Asst. Prof.    | PhD.        | 1  | Regular  | 29 Jan 2018  |
| 90. | Fundamentals of Tourism                               | Narender Kumar, Asst. Prof.      | MBA         | 11 | Regular  | 27 Feb 2012  |
| 91. | Travel Agency Management                              | Narender Kumar, Asst. Prof.      | MBA         | 11 | Regular  | 27 Feb 2012  |
| 92. | Basics of Accounting                                  | Dr. Harjit Singh, Asst. Prof.    | PhD.        | 17 | Regular  | 6 Apr 2015   |
| 93. | Tourism Product and Services and Marketing            | Dr. Alka Maheshwari, Asst. Prof. | PhD.        | 28 | Regular  | 6 Oct 2008   |
| 94. | Principles of Management                              | Vivek Singh Tomar, Asst. Prof.   | M.Phil, MBA | 15 | Regular  | 18 Jan 2007  |
| 95. | Tourism Planning & Policy                             | Dr. Alka Maheshwari, Asst. Prof. | PhD.        | 28 | Regular  | 6 Oct 2008   |

|      |  |                                       |              |    |          |              |
|------|--|---------------------------------------|--------------|----|----------|--------------|
| 96.  | Business Communication                           | Dr. Gauri Singh Mahalwar, Asst. Prof. | PhD.         | 10 | Regular  | 19 Jan 2009  |
| 97.  | The Path to Digital Journey                      | Karan Bhatia                          | MBA          | 8  | Regular  | 3 Dec 2018   |
| 98.  | Brand Digital Presence and Optimization          | Vivek Chande                          | MBA          |    | Visiting |              |
| 99.  | Fundamentals of Digital Mkt Social Media & E-Com | Dr. Archana Singh, Asso. Prof.        | PhD.         | 19 | Regular  | 11 Dec 2002  |
| 100. | Search Engine Marketing                          | Dr. Anju Gulla                        | PhD.         | 22 | Visiting |              |
| 101. | Managing the Value of Customer Relationship      | Karan Bhatia                          | MBA          | 8  | Regular  | 3 Dec 2018   |
| 102. | Content Marketing                                | Diptarup Chakraborty                  | MBA          |    | Regular  |              |
| 103. | Effective E Mail Marketing                       | Dr. Anju Gulla                        | PhD.         | 22 | Visiting |              |
| 104. | Adtech and Martech Ecosystem                     | Vikrant Bhargava                      | MBA          |    | Visiting |              |
| 105. | Mobile App Marketing                             | Sumedha Chatterjee                    | MBA          |    | Visiting |              |
| 106. | Marketing Analytics – Data Tools & Techniques    | Karan Bhatia                          | MBA          | 8  | Regular  | 3 Dec 2018   |
| 107. | Selling Ideas- How to Influence Others           | Karan Bhatia                          | MBA          | 8  | Regular  | 3 Dec 2018   |
| 108. | Blockchain Fundamentals                          | Srinivas Mahankali                    | B.Tech, PGDM | 30 | Visiting |              |
| 109. | Web Technologies & Programming Fundamentals      | Dr. Archana Singh, Asso. Prof.        | PhD.         | 19 | Regular  | 11 Dec 2002  |
| 110. | Technicalities & Implementation of Blockchain    | Srinivas Mahankali                    | B.Tech, PGDM | 30 | Visiting |              |
| 111. | Introduction to Ethereum                         | Sudhir Chaudhary                      | M.Tech       |    | Visiting |              |
| 112. | Building Ethereum Application                    | Debjani Mohanty                       | M.Tech       | 17 | Regular  | 10 July 2018 |
| 113. | Alternate Pub, Fed & Pvt Blockchain Comparisons  | Srinivas Mahankali                    | B.Tech, PGDM | 30 | Visiting |              |
| 114. | Enterprise Blockchain App & Hyperledger          | Akash Gaurav                          | B.Tech, MBA  |    | Visiting |              |
| 115. | Architecting Blockchain Solutions                | Kartic K                              | M.Tech       |    | Visiting |              |
| 116. | New Generation Tech & Shift of Blockchain        | Jitender Bhutani                      | B.Tech, MBA  |    | Visiting |              |
| 117. | Capstone Project                                 | Srinivas Mahankali                    | B.Tech, PGDM | 30 | Visiting |              |
| 118. | The Science of Data Driven Decision Making       | Ashish Gilotra                        | M.Tech       |    | Visiting |              |

|     |  |                                  |           |    |          |              |
|-----|--|----------------------------------|-----------|----|----------|--------------|
| 119 | Statistical Modelling                                  | Dr. Sarika Jain, Asso. Prof.     | PhD.      | 18 | Regular  | 28 Sept 2005 |
| 120 | Supervised & Unsupervised Learning Algorithms          | Dr. Karthic Narayan              | PhD.      |    | Visiting |              |
| 121 | Forecasting Techniques                                 | Dr. Suresh Vardhrajn             | PhD.      |    | Visiting |              |
| 122 | Optimization Analytics Techniques                      | Ashish Gilotra                   | M.Tech    |    | Visiting |              |
| 123 | Dimension Reduction Techniques                         | Dr. Uday Kulkarni                | PhD.      |    | Visiting |              |
| 124 | Ensemble Learning Techniques                           | Alan Simon                       | M S       |    | Visiting |              |
| 125 | Primer on Big Data Analytics & Artificial Intelligence | Ruchika Batla, Asst. Prof.       | MCA       | 14 | Regular  | 1 Aug 2007   |
| 126 | Machine Learning & Artificial Intelligence             | Ruchika Batla, Asst. Prof.       | MCA       | 14 | Regular  | 1 Aug 2007   |
| 127 | Supervised Learning                                    | Dr.Sakshi Babbar                 | PhD.      |    | Visiting |              |
| 128 | Unsupervised Learning                                  | Dr.Sakshi Babbar                 | PhD.      |    | Visiting |              |
| 129 | Reinforcement Learning                                 | Dr.Sakshi Babbar                 | PhD.      |    | Visiting |              |
| 130 | Neural Networks / Deep Learning                        | Ruchika Batla, Asst. Prof.       | MCA       | 14 | Regular  | 1 Aug 2007   |
| 131 | Machine Learning Applications Across Industries        | Ruchika Batla, Asst. Prof.       | MCA       | 14 | Regular  | 1 Aug 2007   |
| 132 | Capstone Project                                       | Ashish Gilotra                   | M.Tech    |    | Visiting |              |
| 133 | Ecology Environment and Tourism                        | Dr. Mahesh Chandra Uniyal        | PhD.      |    | Visiting |              |
| 134 | Tourism Product and Services                           | Dr. Alka Maheshwari, Asst. Prof. | PhD.      | 28 | Regular  | 6 Oct 2008   |
| 135 | Culture & Heritage Management                          | Dr. Mahesh Chandra Uniyal        | PhD.      |    | Visiting |              |
| 136 | Geography of Tourism                                   | Narender Kumar                   | MTM       | 15 | Regular  | 27 Feb 2012  |
| 137 | Tourism Organization                                   | Narender Kumar                   | MTM       | 15 | Regular  | 27 Feb 2012  |
| 138 | Transport System                                       | Lajwanti Naidu, Asst. Prof.      | MBA       | 16 | Regular  | 16 Jan 2009  |
| 139 | Destination of India - I                               | Dr. Alka Maheshwari, Asst. Prof. | PhD.      | 28 | Regular  | 6 Oct 2008   |
| 140 | Introduction of Hospitality                            | Dr. Piyush Sharma, Asso. Prof.   | MBA, PhD. | 14 | Regular  | 15 Sept 2015 |
| 141 | Tourism Planning & Policy                              | Dr. Alka Maheshwari, Asst. Prof. | PhD.      | 28 | Regular  | 6 Oct 2008   |
| 142 | Travel Agency Management                               | Lajwanti Naidu, Asst. Prof.      | MBA       | 16 | Regular  | 16 Jan 2009  |
| 143 | Basics of Tourism Marketing                            | Dr. Piyush Sharma, Asso. Prof.   | MBA, PhD. | 14 | Regular  | 15 Sept 2015 |
| 144 | Global Tourism Resources                               | Dr. Bivek Dutta, Asst. Prof.     | PhD.      | 15 | Regular  | 1 Dec 2009   |



|     |   |                                       |             |    |          |              |
|-----|---|---------------------------------------|-------------|----|----------|--------------|
| 145 | Introduction to Aviation & Cargo              | Lajwanti Naidu, Asst. Prof.           | MBA         | 16 | Regular  | 16 Jan 2009  |
| 146 | Special Interest Tourism                      | Lajwanti Naidu, Asst. Prof.           | MBA         | 16 | Regular  | 16 Jan 2009  |
| 147 | Basics of Accounting                          | Dr. Harjit Singh, Asst. Prof.         | PhD.        | 17 | Regular  | 6 Apr 2015   |
| 148 | Contemporary Issues for International Tourism | Narender Kumar                        | MTM         | 15 | Regular  | 27 Feb 2012  |
| 149 | Destination Planning & Development            | Dr. Alka Maheshwari, Asst. Prof.      | PhD.        | 28 | Regular  | 6 Oct 2008   |
| 150 | Introduction to Airfares and Air Ticketing    | Narender Kumar                        | MTM         | 15 | Regular  | 27 Feb 2012  |
| 151 | Event Management                              | Suresh Gaur                           | MA (JMC)    |    | Visiting |              |
| 152 | Human Resource Management                     | Dr. Jaya Yadav, Professor             | PhD.        | 21 | Regular  | 24 Dec 2004  |
| 153 | Sustainable Tourism                           | Dr. Piyush Sharma, Asso. Prof.        | MBA, PhD.   | 14 | Regular  | 15 Sept 2015 |
| 154 | Tourism Laws                                  | Narender Kumar                        | MTM         | 15 | Regular  | 27 Feb 2012  |
| 155 | Principles and Practices of Management        | Vivek Singh Tomar, Asst. Prof.        | M.Phil, MBA | 15 | Regular  | 18 Jan 2007  |
| 156 | Business Economics                            | Dr. Puja Singhal                      | PhD.        |    | Visiting |              |
| 157 | English Language                              | Gibu Sabu, Asst. Prof.                | M.Phil MA   | 11 | Regular  | 24 Feb 2009  |
| 158 | Business Mathematics                          | Dr. Sarika Jain, Asso. Prof.          | PhD.        | 18 | Regular  | 28 Sept 2005 |
| 159 | Organizational Behaviour                      | Vivek Singh Tomar, Asst. Prof.        | M.Phil, MBA | 15 | Regular  | 18 Jan 2007  |
| 160 | Computers in Management                       | Jitendra Singh Tomar, Asst. Prof.     | M.Tech      | 20 | Regular  | 6 Nov 2006   |
| 161 | Business Environment                          | Aditya Kumar Gupta, Asst. Prof        | MBA         | 15 | Regular  | 20 June 2006 |
| 162 | Business Communication                        | Dr. Gauri Singh Mahalwar, Asst. Prof. | PhD.        | 10 | Regular  | 19 Jan 2009  |
| 163 | Business Law                                  | Alok Verma, Asst. Prof.               | MBA LLB     | 11 | Regular  | 2 Mar 2009   |
| 164 | Management Information System                 | Dr. Tina Bagga, Professor             | PhD.        | 21 | Regular  | 18 June 2001 |
| 165 | Production and Operations Management          | Jitendra Kumar                        | M.Phil, MBA |    | Regular  |              |
| 166 | Advertising and Sales Promotion               | Divya Christopher                     | MBA         |    | Visiting |              |
| 167 | Total Quality Management                      | Jitendra Kumar                        | M.Phil, MBA |    | Regular  |              |
| 168 | Business Statistics                           | Dr. Renuka Bakshi, Asst. Prof.        | PhD.        | 13 | Regular  | 25 Nov 2010  |
| 169 | Entrepreneurship Management                   | Dr. Sandeep Bhasin, Asso. Prof.       | MBA, PhD.   | 24 | Regular  | 26 Dec 2011  |
| 170 | Cost & Managerial Accounting                  | Dr. Ashu Jain                         | PhD.        |    | Visiting |              |

|     |   |                                       |                   |    |          |              |
|-----|---|---------------------------------------|-------------------|----|----------|--------------|
| 171 | Behavioural & Allied Science              | Dr. A K Sinha                         | PhD.              |    | Visiting |              |
| 172 | Mathematics                               | Deepa Gupta, Asst. Prof.              | M.Tech            | 12 | Regular  | 13 Aug 2007  |
| 173 | Introduction to IT                        | Dr. Tina Bagga, Professor             | PhD.              | 21 | Regular  | 18 June 2001 |
| 174 | C Programming                             | Dr. Nitin Pandey, Asst. Prof.         | M.Sc., PhD.       | 16 | Regular  | 4 June 2007  |
| 175 | C Programming Lab                         | Dr. Nitin Pandey, Asst. Prof.         | M.Sc., PhD.       | 16 | Regular  | 4 June 2007  |
| 176 | Data & File Structure Using C             | Dr. Bhawna Minocha                    | PhD.              |    | Visiting |              |
| 177 | Computer Organization                     | Dr. Anupama R., Professor             | M.Phil, MBA, PhD. | 22 | Regular  | 10 Sept 2004 |
| 178 | Discrete Mathematics                      | Anant Jayswal, Asst. Prof.            | M.Tech            | 17 | Regular  | 24 Jan 2002  |
| 179 | Data Structure Lab                        | Dr. Nitin Pandey, Asst. Prof.         | M.Sc., PhD.       | 16 | Regular  | 4 June 2007  |
| 180 | Computer Networks                         | Dr. Sapna Sinha, Asst. Prof.          | M.Phil, MCA, PhD. | 22 | Regular  | 1 Nov 2006   |
| 181 | Data Base Management System               | Abhishek Srivastava, Asst. Prof.      | M.Tech            | 8  | Regular  | 22 Aug 2012  |
| 182 | Operating Systems                         | Dr. Amrish Kumar Choubey, Asst. Prof. | MCA, PhD.         | 20 | Regular  | 22 Sept 2008 |
| 183 | Software Engineering                      | Shubhra Gautam Sharma                 | MCA               |    | Visiting |              |
| 184 | Computer Graphics                         | Shubhra Gautam Sharma                 | MCA               |    | Visiting |              |
| 185 | Programming in Visual Basic               | Dr. Laxmi Ahuja, Professor            | PhD.              | 19 | Regular  | 15 Feb 2001  |
| 186 | Object Oriented Design Using UML          | Dr. Laxmi Ahuja, Professor            | PhD.              | 19 | Regular  | 15 Feb 2001  |
| 187 | Computer Graphics & Visual Basic Lab      | Shubra Gautam Sharma                  | MCA               |    | Visiting |              |
| 188 | Java Programming                          | Dr. Laxmi Ahuja, Professor            | PhD.              | 19 | Regular  | 15 Feb 2001  |
| 189 | E-Commerce                                | Dr. Amrish Kumar Choubey, Asst. Prof. | MCA, PhD.         | 20 | Regular  | 22 Sept 2008 |
| 190 | Wireless Communication & Network Security | Rana Majumdar                         | M.Tech            |    | Visiting |              |
| 191 | Data Warehouse and Mining                 | Abhishek Srivastava, Asst. Prof.      | M.Tech            | 8  | Regular  | 22 Aug 2012  |
| 192 | Java and Unix Programming Lab             | Dr. Laxmi Ahuja, Professor            | PhD.              | 19 | Regular  | 15 Feb 2001  |
| 193 | Multimedia & its Applications             | Dharmendra Kumar, Asst. Prof.         | MA (JMC)          | 18 | Regular  | 22 Jan 2007  |
| 194 | Web Technologies                          | Dr. Archana Singh, Asso. Prof.        | PhD.              | 19 | Regular  | 11 Dec 2002  |
| 195 | Introduction to Journalism & Mass Comm.   | Dr. Piyashi Dutta, Asst. Prof.        | PhD.              | 4  | Regular  | 27 Feb 2017  |
| 196 | Advertising                               | Dr. Vandana Gupta, Asst. Prof         | MBA, PhD.         | 16 | Regular  | 2 Nov 2006   |

|     |   |                                  |              |    |          |              |
|-----|---|----------------------------------|--------------|----|----------|--------------|
| 197 | Print Media                                   | Tasha Singh Parihar              | MA (JMC)     |    | Visiting |              |
| 198 | Electronic Communication                      | Ratnesh Dwivedi                  | MA (JMC)     |    | Visiting |              |
| 199 | History, Culture & Society                    | Mahesh Chandra Uniyal            | MBA          |    | Visiting |              |
| 200 | News Writing                                  | Dr. Aman Vats, Asso. Prof.       | MBA          | 22 | Regular  | 1 July 2014  |
| 201 | Print Design & Layout                         | Dr. Aman Vats, Asso. Prof.       | MBA          | 22 | Regular  | 1 July 2014  |
| 202 | Public Relation & Corporate Communication     | Pulkit Jain, Asst. Prof.         | M.Sc.        | 10 | Regular  | 8 July 2014  |
| 203 | Event Management; Principles and Methods      | Suresh Gaur                      | MA (JMC)     |    | Visiting |              |
| 204 | Reporting & Writing for Media                 | Dr. Aman Vats, Asso. Prof.       | MBA          | 22 | Regular  | 1 July 2014  |
| 205 | Editing: Concepts and Process                 | Dr. Aman Vats, Asso. Prof.       | MBA          | 22 | Regular  | 1 July 2014  |
| 206 | Photo Journalism                              | Dr. Aman Vats, Asso. Prof.       | MBA          | 22 | Regular  | 1 July 2014  |
| 207 | Computer Application for Journalism           | Shiny Singh                      | MBA          |    | Visiting |              |
| 208 | Advertising through Print, Radio & Television | Suresh Gaur                      | MA (JMC)     |    | Visiting |              |
| 209 | Media and Society                             | Ankit Kashyap, Asst. Prof.       | MA (JMC)     | 9  | Regular  | 5 Apr 2010   |
| 210 | Audio Visual Communication                    | Dr. Kalyan Chatterjee, Professor | PhD.         | 16 | Regular  | 1 Sept 2005  |
| 211 | Advance Reporting and Production Techniques   | Dr. Kalyan Chatterjee, Professor | PhD.         | 16 | Regular  | 1 Sept 2005  |
| 212 | TV Production: Script to Screen               | Dr. Nipunika Shahid, Asst. Prof. | PhD.         | 19 | Regular  | 21 Apr 2008  |
| 213 | Cyber Journalism                              | Dr. Nipunika Shahid, Asst. Prof. | PhD.         | 19 | Regular  | 21 Apr 2008  |
| 214 | Press Law & Media Ethics                      | Ratnesh Dwivedi                  | MA (JMC)     |    | Visiting |              |
| 215 | World Media Scenario                          | Dr. Kalyan Chatterjee, Professor | PhD.         | 16 | Regular  | 1 Sept 2005  |
| 216 | Media Ecology                                 | Ankit Kashyap, Asst. Prof.       | MA (JMC)     | 9  | Regular  | 5 Apr 2010   |
| 217 | Fundamentals of Computer Science              | Jitendra Tomar                   | M.Tech       |    | Regular  |              |
| 218 | Programming & Problem Solving Through C Lang. | Arti Rana                        | M.Phil       |    | Visiting |              |
| 219 | Digital Electronics                           | Dr. Sanjeev Thakur, Professor    | M.Tech, PhD. | 20 | Regular  | 19 Aug 1999  |
| 220 | Basic Mathematics                             | Dr. Sarika Jain, Asso. Prof.     | PhD.         | 18 | Regular  | 28 Sept 2005 |
| 221 | PC Packages                                   | Dr. Laxmi Ahuja, Professor       | PhD.         | 19 | Regular  | 15 Feb 2001  |
| 222 | Introduction to Financial Accounting          | Dr. Harjit Singh, Asst. Prof.    | PhD.         | 17 | Regular  | 6 Apr 2015   |

|     |   |                                       |                   |    |          |              |
|-----|---|---------------------------------------|-------------------|----|----------|--------------|
| 223 | Networking Basics                             | Dr. Abhishek Singhal, Asst. Prof      | M.Tech            | 17 | Regular  | 6 July 2011  |
| 224 | Oracle  | Shambhu Kumar Jha, Asst. Prof         | MCA, M.Phil       | 20 | Regular  | 11 Sept 2006 |
| 225 | Computer Oriented Numerical Analysis          | Anant Jayswal, Asst. Prof.            | MCA               | 17 | Regular  | 24 Jan 2002  |
| 226 | Visual Basic                                  | Dr. Laxmi Ahuja, Professor            | PhD.              | 19 | Regular  | 15 Feb 2001  |
| 227 | Introduction to Data Bases Management Systems | Shambhu Kumar Jha, Asst. Prof         | MCA, M.Phil       | 20 | Regular  | 11 Sept 2006 |
| 228 | Business Systems                              | Shambhu Kumar Jha, Asst. Prof         | MCA, M.Phil       | 20 | Regular  | 11 Sept 2006 |
| 229 | Data Structure Through C Language             | Dr. Sarika Jain, Asso. Prof.          | PhD.              | 18 | Regular  | 28 Sept 2005 |
| 230 | Digital and Computer Organization             | Dr. Sanjeev Thakur, Professor         | M.Tech, PhD.      | 20 | Regular  | 19 Aug 1999  |
| 231 | Web Designing                                 | Dr. Archana Singh, Asso. Prof.        | PhD.              | 19 | Regular  | 11 Dec 2002  |
| 232 | Router Protocols and Concepts                 | R B Agnihotri                         | M.Tech            |    | Visiting |              |
| 233 | Structured System Analysis and Design         | Shweta Bhardwaj, Asst. Prof.          | M.Tech            | 11 | Regular  | 15 July 2008 |
| 234 | Fundamentals of E-Commerce                    | Dr. Amrish Kumar Choubey, Asst. Prof. | MCA, PhD.         | 11 | Regular  | 22 Sept 2008 |
| 235 | Lan Switching and Wireless                    | Dr. Abhishek Singhal, Asst. Prof      | M.Tech            | 17 | Regular  | 6 July 2011  |
| 236 | Operating System (Unix, Linux & Shell Prog.)  | Dr. Amrish Kumar Choubey, Asst. Prof. | MCA, PhD.         | 11 | Regular  | 22 Sept 2008 |
| 237 | Data Communication and Computer Networks      | Dr. Sapna Sinha, Asst. Prof.          | MCA, M.Phil, PhD. | 22 | Regular  | 1 Nov 2006   |
| 238 | Java Programming                              | Dr. Laxmi Ahuja, Professor            | PhD.              | 19 | Regular  | 15 Feb 2001  |
| 239 | Accessing the WAN                             | Dr. Sanjay Kumar Dubey, Asso. Prof.   | PhD.              | 18 | Regular  | 16 Oct 2006  |
| 240 | Multimedia Technologies                       | Dharmendra Kumar, Asst. Prof.         | MA (JMC)          | 18 | Regular  | 22 Jan 2007  |
| 241 | Introduction to Enterprise Resource Planning  | Dr. Archana Singh, Asso. Prof.        | PhD.              | 19 | Regular  | 11 Dec 2002  |
| 242 | Business Organization and Management          | Aditya Kumar Gupta, Asst. Prof.       | MBA               | 15 | Regular  | 20 June 2006 |
| 243 | Democracy and Governance in India             | Dr. Harshita Singh, Asst. Prof.       | PhD.              | 9  | Regular  | 1 Dec 2010   |
| 244 | English                                       | Gibu Sabu, Asst. Prof.                | M.Phil, MA        | 11 | Regular  | 24 Feb 2009  |
| 245 | Cost Accounting                               | Dr. Sujata Khandai, Dy. Dean          | MBA               | 22 | Regular  | 21 Sept 2015 |
| 246 | Computer Application in Business              | Jitendra Tomar                        | M.Tech            |    | Visiting |              |

|     |                                       |  |              |    |          |              |
|-----|---------------------------------------|--|--------------|----|----------|--------------|
| 247 | Environmental Management              | Aditya Kumar Gupta, Asst. Prof.        | MBA          | 15 | Regular  | 20 June 2006 |
| 248 | Business Statistics                   | Dr. Renuka Bakshi, Asst. Prof.         | PhD.         | 11 | Regular  | 25 Nov 2010  |
| 249 | Economic Theory & Applications        | Tavishi, Asst. Prof                    | MBA          | 11 | Regular  | 18 Sept 2008 |
| 250 | Management Accounting                 | Vaibhav Gupta                          | MBA          |    | Visiting |              |
| 251 | Income Tax Laws and Practices         | Dr. Harjit Singh, Asst. Prof.          | PhD.         | 17 | Regular  | 6 Apr 2015   |
| 252 | Advertising and Personal Selling      | Dr. Anurupa B Singh, Asso. Prof.       | PhD.         | 10 | Regular  | 5 Sept 2011  |
| 253 | Corporate Accounting                  | Dr. Harjit Singh, Asst. Prof.          | PhD.         | 17 | Regular  | 6 Apr 2015   |
| 254 | Foundation Course in Language - I     | Dr. Anindita Sahoo                     | PhD.         |    | Visiting |              |
| 255 | Behavioural Sciences - I              | Dr. A K Singh                          | PhD.         |    | Visiting |              |
| 256 | Introduction to Society               | Dr. Chanda Rani Akhauri                | PhD.         |    | Visiting |              |
| 257 | Foundation Course in Language - II    | Dr. Anindita Sahoo                     | PhD.         |    | Visiting |              |
| 258 | Behavioural Sciences - II             | Dr. A K Singh                          | PhD.         |    | Visiting |              |
| 259 | Social Problems in India              | Prashant Chauhan, Asst. Prof.          | MSW          | 8  | Regular  | 15 Feb 2011  |
| 260 | Communication Skills                  | Dr. Aparna Sharma, Asst. Prof.         | PhD.         | 15 | Regular  | 25 June 2012 |
| 261 | Social Research Methods               | Prashant Chauhan, Asst. Prof.          | MSW          | 8  | Regular  | 15 Feb 2011  |
| 262 | Social Psychology                     | Dr. Mamata Mahapatra, Professor        | PhD.         | 12 | Regular  | 19 May 2015  |
| 263 | English for Work Purposes             | Gibu Sabu, Asst. Prof.                 | M.Phil       | 11 | Regular  | 24 Feb 2009  |
| 264 | Computer Applications                 | Dr. Anupam R, Professor                | M.Phil, PhD. | 23 | Regular  | 10 Sept 2004 |
| 265 | Introduction to Political Sciences    | Dr. Shalini Saxena, Asst. Prof.        | PhD.         | 9  | Regular  | 13 Sept 2010 |
| 266 | Foundation of Social Thought          | Dr. Mamata Mahapatra, Professor        | PhD.         | 12 | Regular  | 19 May 2015  |
| 267 | Society in India: Structure & Change  | Dr. Chanda Rani Akhauri                | PhD.         |    | Visiting |              |
| 268 | Economic & Political Structure        | Prashant Chauhan, Asst. Prof.          | MSW          | 8  | Regular  | 15 Feb 2011  |
| 269 | Basic Foundations of Education        | Dr. Mahima Gupta, Asso. Prof.          | PhD.         | 31 | Regular  | 18 Mar 2014  |
| 270 | Educational Technology                | Dr. Gyanendra Nath Tiwari, Asso. Prof. | PhD.         | 15 | Regular  | 17 Nov 2011  |
| 271 | Educational Guidance & Counselling    | Dr. Seema Agnihotri, Asst. Prof.       | PhD.         | 14 | Regular  | 1 July 2013  |
| 272 | Social Welfare and Social Legislation | Prashant Chauhan, Asst. Prof.          | MSW          | 8  | Regular  | 15 Feb 2011  |

|     |  |                                    |             |    |          |              |
|-----|--|------------------------------------|-------------|----|----------|--------------|
| 273 | Health and Society                               | Monish KM,                         | MHA         | 8  | Regular  | 1 Dec 2015   |
| 274 | Gender and Development                           | Dr. Mamata Mahapatra, Professor    | PhD.        | 12 | Regular  | 19 May 2015  |
| 275 | Assessment and Evaluation in Education           | Dr. Mahima Gupta, Asso. Prof.      | PhD.        | 31 | Regular  | 18 Mar 2014  |
| 276 | Educational Management & Administration          | Dr. Anil Sehrawat, Professor       | PhD.        | 13 | Regular  | 2 Jan 2017   |
| 277 | Principles of Education                          | Dr. Seema Agnihotri, Asst. Prof.   | PhD.        | 14 | Regular  | 1 July 2013  |
| 278 | Legal Aspects of Business                        | Alok Verma, Asst. Prof.            | MBA LLM     | 11 | Regular  | 2 Mar 2009   |
| 279 | Business Policy & Strategic Management           | Ruchi Sharma                       | PhD.        |    | Visiting |              |
| 280 | Entrepreneurship Process and Behaviour           | Dr. Anjani Kumar Singh, Professor  | PhD.        | 19 | Regular  | 18 June 2007 |
| 281 | Innovation in Business and Enterprise            | Dr. Anjani Kumar Singh, Professor  | PhD.        | 19 | Regular  | 18 June 2007 |
| 282 | Evaluating Business Opportunities                | Dr. Sandeep Bhasin, Asso. Prof.    | MBA         | 8  | Regular  | 26 Dec 2011  |
| 283 | Security Analysis and Portfolio Management       | Dr. Harjit Singh, Asst. Prof.      | PhD.        | 17 | Regular  | 6 Apr 2015   |
| 284 | International Trade Finance                      | Amanpreet Kang                     | MBA         |    | Visiting |              |
| 285 | International Economics and Policy               | Amanpreet Kang                     | MBA         |    | Visiting |              |
| 286 | International Trade Procedures and Documentation | Dr. Alka Mourya, Asso. Prof.       | MBA         | 21 | Regular  | 1 May 2005   |
| 287 | Application of General Insurance                 | Anupam Suri                        | MBA         |    | Visiting |              |
| 288 | Life Insurance – Underwriting and Claims         | Dr. Sunil Kadyan                   | PhD.        | 7  | Regular  | 12 May 2014  |
| 289 | Regulatory Framework of Insurance                | Anupam Suri                        | MBA         |    | Visiting |              |
| 290 | Management of Technology and Innovation          | Dr. Anjani Kumar Singh, Professor  | PhD.        | 19 | Regular  | 18 June 2007 |
| 291 | Supply Chain Management                          | Dr. Parikshit Joshi, Asst. Prof.   | PhD.        | 12 | Regular  | 5 Oct 2015   |
| 292 | Fundamentals of Retailing                        | Pooja Sehgal Tabeck, Asst. Prof.   | MBA, M.Phil | 15 | Regular  | 8 Sept 2009  |
| 293 | Merchandising Management                         | Dr. Amit Kumar Pandey, Asst. Prof. | PhD.        | 12 | Regular  | 5 Oct 2015   |
| 294 | Retail Supply Chain & Logistics Management       | Dr. Rahul Gupta, Asst. Prof.       | PhD.        | 13 | Regular  | 1 Sept 2015  |
| 295 | Hospitality Management                           | Vikas Gupta, Asst. Prof.           | MTM         | 10 | Regular  | 11 Aug 2015  |

|     |  |                                  |             |    |          |              |
|-----|--|----------------------------------|-------------|----|----------|--------------|
| 296 | Feed and Beverages Management                          | Paresh Bali, Asst. Prof.         | MBA         | 15 | Regular  | 3 Aug 2009   |
| 297 | Object Oriented Programming Concepts Using C Plus Plus | Ruchika Bathla, Asst. Prof.      | MCA         | 10 | Regular  | 1 Aug 2007   |
| 298 | Internet and New Media                                 | Dr. Kalyan Chatterjee, Professor | PhD.        | 16 | Regular  | 1 Sept 2005  |
| 299 | Programming and Problem Solving Through C lang.        | Arti Rani                        | M.Phil      |    | Visiting |              |
| 300 | Introduction to Object Oriented Prog & C++             | Richa Singh, Asst. Prof.         | MCA         | 10 | Regular  | 15 July 2009 |
| 301 | Cost and Management Accounting                         | Dr. Sujata Khandai, Dy. Dean     | MBA         | 22 | Regular  | 21 Sept 2015 |
| 302 | Front Office Management                                | Paresh Bali, Asst. Prof.         | MBA         | 15 | Regular  | 3 Aug 2009   |
| 303 | Fundamentals of Petroleum Exploration                  | Dr. Jyoti Singh, Asst. Prof.     | PhD.        | 16 | Regular  | 6 Oct 2008   |
| 304 | Fundamentals of Oil & Gas Business                     | Dr. Jyoti Singh, Asst. Prof.     | PhD.        | 16 | Regular  | 6 Oct 2008   |
| 305 | Project Management                                     | Divya Christopher                | MBA         |    | Visiting |              |
| 306 | Big Data Analytics                                     | Ashish Gilothra                  | ME          |    | Visiting |              |
| 307 | Deep Learning  | Ashish Gilothra                  | ME          |    | Visiting |              |
| 308 | Machine Learning (Supervised Learning) II              | Dr. Shakshi Babbar               | PhD.        |    | Visiting |              |
| 309 | Machine Learning Basics                                | Dr. Shakshi Babbar               | PhD.        |    | Visiting |              |
| 310 | Machine Learning (Unsupervised) - I                    | Ruchika Bathla, Asst. Prof.      | MCA         | 10 | Regular  | 1 Aug 2007   |
| 311 | Media Marketing & Circulation                          | Tasha Singh Parihar              | MA Mass Com |    | Visiting |              |
| 312 | Media Laws and Ethics                                  | Tasha Singh Parihar              | Ma Mass Com |    | Visiting |              |
| 313 | Media Globalization                                    | Ankit Kashyap, Asst. Prof        | MA Mass Com | 9  | Regular  | 5 Apr 2010   |
| 314 | New Media Communication                                | Dr. Aman Vats, Asso. Prof.       | MBA, PhD.   | 22 | Regular  | 1 July 2014  |
| 315 | Public relations & Corporate Communication             | Pulkit Jain, Asst. Prof          | M.Sc        | 10 | Regular  | 8 July 2014  |
| 316 | Development Journalism                                 | Dr. Piyashi Dutta, Asst. Prof.   | PhD.        | 4  | Regular  | 27 Feb 2017  |
| 317 | Foreign Trade Policy                                   | Amanpreet Kang                   | MBA         |    | Visiting |              |
| 318 | International cross Culture & Diversity Management     | Amanpreet Kang                   | MBA         |    | Visiting |              |
| 319 | Global Business Operation                              | Vivek Singh Tomar, Asst. Prof.   | M.Phil, MBA | 15 | Regular  | 18 Jan 2007  |

|     |  |                                  |                   |    |          |              |
|-----|--|----------------------------------|-------------------|----|----------|--------------|
| 320 | Risk Management and Reinsurance                  | B R Singh                        | MBA               |    | Visiting |              |
| 321 | Insurance Marketing and Client Management        | Anupam Suri                      | MBA               |    | Visiting |              |
| 322 | Product development and Pricing                  | Pooja Sehgal Tabeck, Asst. Prof. | MBA, M.Phil       | 15 | Regular  | 8 Sept 2009  |
| 323 | Web Enabled Business Process                     | Vivek Singh Tomar, Asst. Prof.   | M.Phil, MBA       | 15 | Regular  | 18 Jan 2007  |
| 324 | Enterprise Management                            | Dr. Anupama R., Professor        | M.Phil, MBA, PhD. | 22 | Regular  | 10 Sept 2004 |
| 325 | Information Security and Risk                    | Dr. Himanshu Gupta, Asst. Prof.  | MCA, PhD.         | 4  | Regular  | 25 July 2016 |
| 326 | Hospitality Laws                                 | Vikas Gupta, Asst. Prof.         | MBA               | 11 | Regular  | 11 Aug 2015  |
| 327 | Accommodation Management                         | Paresh Bali, Asst. Prof.         | MBA               | 19 | Regular  | 3 Aug 2009   |
| 328 | Health Insurances and Health Economics           | Monish KM,                       | MHA               | 8  | Regular  | 1 Dec 2015   |
| 329 | Forex Markets and Currency Derivatives           | Dr. Ashima Agarwal, Asst. Prof.  | MBA               | 17 | Regular  | 1 Aug 2006   |
| 330 | Mergers and Acquisitions                         | Dr. Harjit Singh, Asst. Prof.    | PhD.              | 17 | Regular  | 6 Apr 2015   |
| 331 | Treasury and Risk Management                     | Dr. Harsh Kumar, Asso. Prof.     | PhD.              | 22 | Regular  | 3 Dec 2014   |
| 332 | Banking Law and Regulation                       | Dr. Harsh Kumar, Asso. Prof.     | PhD.              | 22 | Regular  | 3 Dec 2014   |
| 333 | Credit and Risk Management                       | Dr. Ashima Agarwal, Asst. Prof.  | MBA               | 17 | Regular  | 1 Aug 2006   |
| 334 | Retail and Commercial Banking                    | Dr. Harsh Kumar, Asso. Prof.     | PhD.              | 22 | Regular  | 3 Dec 2014   |
| 335 | Trade Finance and Cash Management                | Amanpreet Kang                   | MBA               |    | Visiting |              |
| 336 | Introduction to Computer and Programming Concept | Rana Majumdar                    | M.Tech            |    | Visiting |              |
| 337 | Digital Electronics & Computer Organisation      | Dr. Sanjeev Thakur, Professor    | M.Tech, PhD.      | 25 | Regular  | 19 Aug 1999  |
| 338 | Numerical and Statistical Computations           | Anant Jayaswal, Asst. Prof.      | M.Tech            | 17 | Regular  | 24 Jan 2002  |
| 339 | Unix and Shell Programming                       | Dr. Laxmi Ahuja, Professor       | PhD.              | 19 | Regular  | 15 Feb 2001  |
| 340 | Fundamentals of Petroleum Exploration            | Pratul Jhakhmola                 | M.Tech            |    | Visiting |              |
| 341 | Petro Economics                                  | Pratul Jhakhmola                 | M.Tech            |    | Visiting |              |
| 342 | Fundamentals of Refining                         | Pratul Jhakhmola                 | M.Tech            |    | Visiting |              |
| 343 | Environment and Carbon Finance                   | Pratul Jhakhmola                 | M.Tech            |    | Visiting |              |



**c. Course mentor**

| S. No. | Names with Designation                | Qualification | Experiences | Type (Regular/ Contract) with gross salary/ month | Date of joining programme |
|--------|---------------------------------------|---------------|-------------|---|---------------------------|
| 1.     | Prof. Gaurav Agarwal, Asst. Professor | MA(Eco), MTM  | 20          | Regular   | 4 Sept 2018               |
| 2.     | Dr. Kanika Gupta, Dy. Director        | PhD.          | 12          | Regular   | 13 Sept 2017              |
| 3.     | Prof. Keshav Bhatia, Asst. Professor  |               | 22          | Regular   |                           |
| 4.     | Prof. Sachit Paliwal, Asst. Professor | MBA           | 10          | Regular   | 22 Aug 2016               |
| 5.     | Dr. Archana Singh, Asso. Prof.        | PhD.          | 19          | Regular   | 11 Dec 2002               |
| 6.     | Dr. Aman Vats, Asso. Prof.            | MBA, PhD.     | 22          | Regular   | 1 July 2014               |
| 7.     | Prof. Ashish Gilhotra                 |               | 20          | Visiting  |                           |

Any other details

**3.5 Details of Administrative staff**

**a. Number of Administrative staff available exclusively for Online programmes**

| Admin Staff         | Required                 | Available                                    |
|---------------------|--------------------------|--|
| Deputy Registrar    | 1                        | Yes <a href="#">SP</a>                       |
| Assistant Registrar | 1                        | Yes <a href="#">RN</a>                       |
| Section Officer     | 1                        | Yes <a href="#">VV</a>                       |
| Assistants          | 3 (2 for DMUniversities) | Yes <a href="#">AM</a> , <a href="#">MY</a>  |
| Computer Operator   | 2                        | Yes <a href="#">NK</a> , <a href="#">SK</a>  |
| Multi Tasking Staff | 2                        | Yes <a href="#">MP</a> , <a href="#">RKV</a> |

(Attach duly attested photocopy of appointment letter with salary details)

**b. Number and details of Technical Support for Online Programmes as per Annexure -IV:**

**i. Technical Team for Development of e-Content as Self-Learning e- Modules:**

| Post   | Required | Available                  |
|--|----------|----------------------------|
| Technical Manager (Production)                           | 1        | Yes <a href="#">SKumar</a> |
| Technical Associate (Audio- Video recording and editing) | 1        | Yes <a href="#">JGM</a>    |
| Technical Assistant (Audio-Video recording)              | 1        | Yes <a href="#">SS</a>     |
| Technical Assistant (Audio-Video editing)                | 1        | Yes <a href="#">Mohit</a>  |

**ii. For Delivery of Online Programmes:**

| Post  | Required       | Available                  |
|---|----------------|----------------------------|
| Technical Manager (LMS and Data Management)   | 1 (per Centre) | Yes <a href="#">NS</a>     |
| Technical Assistant (LMS and Data Management) | 2              | Yes <a href="#">KP, AS</a> |

**iii. For Admission and Examination for Online mode:**

| Post  | Required       | Available                   |
|---|----------------|-----------------------------|
| Technical Manager (Admission, Examination and Result)   | 1 (per Centre) | Yes <a href="#">SB</a>      |
| Technical Assistant (Admission, Examination and Result) | 2              | Yes <a href="#">PKS, PK</a> |

(Attach duly attested photocopy of appointment letter with salary details)

**Part – IV: Examinations**

**4.1 Information of formative and summative assessments/examinations conducted with the actions taken to ensure sanctity of examinations:**

| <b>S.No.</b> | <b>Provisions in Regulations</b>  | <b>Whether complied Yes/No</b> | <b>If No, Reason thereof</b> |
|--------------|---|--------------------------------|------------------------------|
| 1.           | All processes of assessment of learners in different components of Examination shall be directly handled by the concerned Institution and no part of the assessment shall be outsourced   | Yes                            |                              |
| 2.           | For ensuring transparency and credibility, the full time faculty of the Online mode Higher Educational Institutions or qualified faculty from University Grants Commission recognised Higher Educational Institutions only should be associated to function as invigilators, examination superintendents, as observers etc  | Yes                            |                              |
| 3.           | A Higher Educational Institution offering programme through Online mode shall conduct examinations either using Computer based test or pen and paper test in a proctored environment in designated test centre with all the security arrangements ensuring transparency and credibility of the examinations. It can also conduct online examination through technology mediated proctoring. | Yes                            |                              |
| 4.           | The examination centre must be centrally located in the city, with good connectivity from railway station or bus stand, for the convenience of the students.  | Yes                            |                              |
| 5.           | The number of examination centres in a city or  | Yes                            |                              |

| <b>S.No.</b> | <b>Provisions in Regulations</b>   | <b>Whether complied<br/>Yes/No</b> | <b>If No,<br/>Reason<br/>thereof</b> |
|--------------|--|------------------------------------|--------------------------------------|
|              | State must be proportionate to the student enrolment from the region   |                                    |                                      |
| 6.           | Building and grounds of the examination centre must be clean and in good condition.  | Yes                                |                                      |
| 7.           | The examination centre must have an examination hall with adequate seating capacity and basic amenities  | Yes                                |                                      |
| 8.           | Fire extinguishers must be in working order, locations well marked and easily accessible. Emergency exits must be clearly identified and clear of obstructions         | Yes                                |                                      |
| 9.           | The Examination Centre shall have adequate and comfortable seating capacity and amenities including adequate lighting, ventilation and clean drinking water facilities | Yes                                |                                      |
| 10.          | Safety and security of the examination centre must be ensured  | Yes                                |                                      |
| 11.          | Restrooms must be located in the same building as the examination centre, and restrooms must be clean, supplied with necessary items, and in working order             | Yes                                |                                      |
| 12.          | Provision of drinking water must be made for Learners  | Yes                                |                                      |
| 13.          | Adequate parking must be available near the examination centre   | Yes                                |                                      |
| 14.          | Facilities for Persons with Disabilities should be Available   | Yes                                |                                      |

**4.2 Compliance of facilities required for the conduct of Online examination for online programmes**

| <b>S.No.</b> | <b>Provisions in Regulations</b>  | <b>Whether being complied Yes/No<br/>If yes, please provide details and upload relevant documents</b> | <b>If No, Reason thereof</b> |
|--------------|---|---|------------------------------|
| 1.           | Requirements at Test Centres<br>(as mentioned in provision II (B)(13)(i) of Annexure II)                  | As per the regulatory permission the examinations were conducted through remote proctored method.     |                              |
| 2.           | Requirement of proctors<br>(as mentioned in provision II (B)(13)(ii) of Annexure II)                      | It was appropriately organized as per the regulation.   |                              |
| 3.           | Security arrangements in the testing centre<br>(as mentioned in provision II (B)(13)(iii) of Annexure II) | It was appropriately organized as per the regulation.   |                              |
| 4.           | Remote Proctoring<br>(as mentioned in provision II (B)(13)(iii) of Annexure II)                           | It was appropriately organized as per the regulation.   |                              |

**4.3 Compliance status of 'Evaluation' and 'Certification' - As per Regulations 15 and 16 of UGC (ODL Programmes and Online Programmes) Regulations, 2020**

| <b>S.No.</b> | <b>Provisions in Regulations</b>  | <b>Whether complied Yes/No<br/>If Yes, Upload relevant document</b> | <b>If No, Reason thereof</b> |
|--------------|---|---|------------------------------|
| 1.           | The Higher Educational Institution shall adopt the guidelines issued by the Commission for the conduct of proctored examinations.   | <b>Upload guidelines</b><br><a href="#"><u>Proctored</u></a>        |                              |
| 2.           | A Higher Educational Institution offering Online programmes shall have a mechanism well in place for evaluation of learners enrolled through Online mode and their certification. | <b>Upload mechanism</b><br><a href="#"><u>Evaluation</u></a>        |                              |

| S.No. | Provisions in Regulations   | Whether complied<br>Yes/No<br>If Yes, Upload relevant document                  | If No, Reason thereof |
|-------|---|---|-----------------------|
| 3     | <p>The evaluation shall include two types of assessments continuous or formative assessment and summative assessment in the form of end semester examination or term end examination:</p> <p>Provided that no semester or year-end examination shall be held unless:</p> <p>i) The Higher Educational Institution is satisfied that at least 75 per cent. of the programme of study stipulated for the semester or year has been actually conducted;</p> <p>ii) For Online mode: the learner has minimum participation of 75 per cent. in all the activities of Online programme prior to end semester examination or term end examination.</p> | <p><a href="#">Internal Assessment</a></p> <p><a href="#">Term End Exam</a></p> |                       |
| 4     | <p>The curricular aspects, assessment criteria and credit framework for the award of Degree programmes at undergraduate and postgraduate level and/or Post Graduate Diploma programmes through online mode shall be evolved by adopting same standards as being followed in conventional mode/ODL mode by the dual mode Higher Educational Institutions and in Open Distance Learning mode by the Open Universities</p>   | <p>Yes</p> <p><a href="#">Framework Sample</a></p>                              |                       |

| <b>S.No.</b> | <b>Provisions in Regulations</b>   | <b>Whether complied Yes/No<br/>If Yes, Upload relevant document</b> | <b>If No, Reason thereof</b> |
|--------------|--|---|------------------------------|
| 5            | The weightage for different components of assessments for Online mode shall be as under:<br>(i) continuous or formative assessment (in semester): Maximum 30 per cent.<br>(ii) summative assessment (end semester examination or term end examination): Minimum 70 per cent.   | <b>Upload sample <a href="#">question paper</a></b>                 |                              |
| 6            | The Higher Educational Institution shall notify all assessment tools to be used for formative and summative assessments  | <a href="#">Assessment tools</a>                                    |                              |
| 7            | Marks or grades obtained in continuous assessment and end semester examinations or term end examinations shall be shown separately in the grade card   | <b>Upload sample <a href="#">e-Card</a></b>                         |                              |
| 8            | A Higher Educational Institution offering a Programme in Online mode shall adopt a rigorous process in development of question papers, question banks, assignments and their moderation, conduct of examination, evaluation of answer scripts by qualified teachers, and result declaration, and shall so frame the question papers as to ensure that no part of the syllabus is left out of study by a learner. | <b>Upload Process <a href="#">Process</a></b>                       |                              |



| <b>S.No.</b> | <b>Provisions in Regulations</b>  | <b>Whether complied Yes/No<br/>If Yes, Upload relevant document</b> | <b>If No, Reason thereof</b> |
|--------------|---|---|------------------------------|
| 9            | The examination of the programmes in Online mode shall be managed by the examination or evaluation Unit of the Higher Educational Institution and shall be conducted in the examination centre as given under these regulations.  | <b>Upload list<br/><br/>Proctored Examination</b>                   |                              |
| 10.          | (a) The Examination Centre shall have proper monitoring mechanisms for Closed-Circuit Television (CCTV) recording of the entire examination procedure.  | Yes   |                              |
|              | (b) Availability of biometric system  | Yes   |                              |
|              | (c) The attendance of examinees shall be authenticated through biometric system as per Aadhaar details or other Government identifiers of Indian learners and Passports for International Learners  | Yes   |                              |
|              | (d) In case of non-availability of the Closed-Circuit Television facilities, the Higher Educational Institution shall ensure that proper videography be conducted and video recordings are submitted by particular incharge of examination centre to the Higher Educational Institution | NA  |                              |

| <b>S.No.</b> | <b>Provisions in Regulations</b>   | <b>Whether complied Yes/No<br/>If Yes, Upload relevant document</b> | <b>If No, Reason thereof</b> |
|--------------|--|---|------------------------------|
| 11.          | The Higher Educational Institution shall retain all such Closed- Circuit Television recordings in archives for a minimum period of five years  | <b>Upload Sample and list</b><br>Proctored Exam                     |                              |
| 12.          | (a) There shall be an observer for each of the Examination Centre appointed by the Higher Educational Institution and  | <b>Upload details of Observer assigned</b><br>NA                    |                              |
|              | (b) It shall be mandatory to have observer report submitted to the Higher Educational Institution  | <b>Upload Observer Report</b><br><a href="#">Observer Report</a>    |                              |
| 13.          | An Higher Educational Institution offering programme through Online mode shall conduct examinations either using technology enabled online test with all the security arrangements ensuring transparency and credibility of the examinations, or through the Proctored Examination and in conformity with any other norms for such examination as may be laid down by the Commission | Yes<br>Remote Proctored Examination                                 |                              |
| 14.          | As restriction of territorial jurisdiction is not applicable for Online learning, such Higher Educational Institutions which are recognised to enroll international learners shall endeavour to conduct proctored examination for such learners.   | Yes   |                              |

| <b>S.No.</b> | <b>Provisions in Regulations</b>   | <b>Whether complied Yes/No<br/>If Yes, Upload relevant document</b>                                      | <b>If No, Reason thereof</b> |
|--------------|--|--|------------------------------|
| 15.          | (a) Each award of Degree at undergraduate and postgraduate level and post graduate diploma for Online mode shall be assigned a unique identification number and shall have <ul style="list-style-type: none"> <li>i. Photograph</li> <li>ii. Aadhaar number or other government recognised identifier or Passport number, as applicable,</li> <li>iii. Other relevant details of the learner along with the Programme name.</li> </ul> | <b>Upload samples</b><br><br><a href="#">Degree Statement of Marks Evaluation Scheme Degree Backside</a> |                              |
|              | (b) Each award shall also be uploaded on the National Academic Depository  | In process   |                              |
| 16.          | It shall be mandatory for Higher Educational Institution to mention the following on the backside of each of the degrees/certificates and mark sheets issued by the Higher Educational Institution to the learners (for each semester certificate and at the end of the programme): (i) Mode of delivery; (ii) Date of admission; (iii) Date of completion; (iv) Name and address of all Examination Centres                           | <b>Upload samples</b><br><br><a href="#">e-Grade Card Statement of Marks</a>                             |                              |

**4.4 Result and Student Progression For UG, PG and PGD programmes**

| Semester beginning | Programme name  | No. of Students admitted | No. of Students Appeared in exams | No. of Students progressed to next year | % of Students passed | % of Students passed in first class |
|--------------------|-----------------|--------------------------|-----------------------------------|---|----------------------|-------------------------------------|
| <July, 2021>       | 1.BA            | 1020                     | 484                               |   | 72.52                | Yet to appear in final sem          |
|                    | 2.BBA           | 1415                     | 748                               |   | 76.87                | Yet to appear in final sem          |
|                    | 3.BCA           | 778                      | 517                               |   | 82.59                | Yet to appear in final sem          |
|                    | 4.MA (JMC)      | 117                      | 65                                |   | 69.23                | Yet to appear in final sem          |
|                    | 5.MBA           | 1006                     | 732                               |   | 66.66                | Yet to appear in final sem          |
|                    | 6.M.COM (FM/FT) | 77                       | 34                                |   | 50                   | Yet to appear in final sem          |
|                    | 7.MCA           | 388                      | 284                               |   | 72.88                | Yet to appear in final sem          |
|                    | 8. PGD (MGMT)   | 261                      | 128                               |   | 78.12                | Yet to appear in final sem          |
| <Jan, 2022>        | 1.BA            | 526                      | 358                               |   | 44.13                | Yet to appear in final sem          |
|                    | 2.BBA           | 477                      | 269                               |   | 71.37                | Yet to appear in final sem          |
|                    | 3.BCA           | 528                      | 358                               |   | 81                   | Yet to appear in final sem          |
|                    | 4.MA (JMC)      | 45                       | 26                                |   | 61.53                | Yet to appear in final sem          |
|                    | 5.MBA           | 704                      | 483                               |   | 80.53                | Yet to appear in final sem          |
|                    | 6.M.COM (FM/FT) | 56                       | 27                                |   | 59.25                | Yet to appear in final sem          |
|                    | 7.MCA           | 247                      | 169                               |   | 68.04                | Yet to appear in final sem          |
|                    | 8.PGD (MGMT)    |                          |                                   |   |                      |                                     |

## Part – V: Programme Project Report (PPR) and e-Learning Material (e-LM)

### 5.1 Compliance status of ‘Guidelines on Programme Project Report’ – As per Annexure - V of UGC (ODL Programmes and Online Programmes) Regulations, 2020

*HEI shall mention the process followed to ensure that PPRs are prepared as per the guidelines mentioned in the Regulations. The explicit details of approval by its Statutory Authorities shall also be mentioned.*

[UGC Approval](#), [PPR Approval](#)

INSERT TEXT BOX

#### Upload samples and authority approval

##### [PPR Approval](#)

PPR has to be approved by the highest academic authority of the University. Hence the approval of PPR has to be sought from the School Board and the Academic Council.

1. **Program Proposal Stage** : A concept note is prepared by the Programme coordinator and then a need assessment study is done and the outcome of this study is documented. Based on the level of the programme, the budgetary requirement for the development of the programme and its delivery will have to be worked out by the Programme Coordinator in consultation with the Director of the School. Programme Proposal Form (PPF) is then filled & submitted to the Director.
2. **Program Development stage** : On approval of PPF by the Planning Board/ APC, the Programme Coordinator will initiate the process of developing the programme. The Programme Expert Committee will frame learning objectives of the programme in terms of knowledge and skills to be imparted, eligibility criteria for admission, duration, target group of students, broad programme structure including various media components, credit weightage, delivery and student support mechanism, evaluation methodology, and such other issues pertaining to the programme keeping in view the overall policy, Acts and Statutes of the University. The coordinator will sought other details like Programme Code, Course code, programme fee from the Planning division. Based on these information, then the PPR is filled as per the UGC regulations before developing the academic programme, which will be the submitted to the Director for approval. The same will be then submitted to the Member Secretary, Academic Council, after incorporating changes recommended by the School Board, if any for the approval of the Academic Council.

### 5.2 Compliance status of ‘Quality Assurance Guidelines of Learning Material In Multiple

**Media And Curriculum And Pedagogy' - As per Annexure - VI of UGC (ODL Programmes and Online Programmes) Regulations, 2020**

*HEI shall mention compliance details against the requirements in terms of learning material (Print Media), Audio-Video Material, Online Material, Computer-based material and Curriculum and Pedagogy, as mentioned in the Annexure-VI of the Regulations for ODL programmes.*

[SLM Approval](#)

INSERT TEXT BOX

**Upload samples and authority approval**

[SLM Approval](#)

The SLM developed is self-explanatory, self-contained, self-directed, self-motivating and self-evaluating. The material is so designed that it becomes easy for the learners to retain it. It provides them the opportunity to engage in higher-order thinking, critical reasoning and handling complex situations. The audio-video materials are developed to complement the SLM and as such uses simple and appropriate language, it conforms the learning outcomes.

For Online & Computer based learning, the file size is so kept that they can be easily navigated, accessed and downloaded. The format used are either word processing, PDF or E-Pub format. The contents are easily available across platforms and devices. Though the digital files are compressed but the quality is not compromised. Our audio-visual material can be accessed through any device at any place and point of time.

Our curriculum is consistent with the mission of our Institution and is designed on Learning Outcome based Curriculum Framework. The structure is well defined and has the linkage to previous and subsequent stages of learning. The content justify the learning outcomes.

**5.3 Compliance status in respect of e-Learning Material- As per Annexure - VII of UGC (ODL Programmes and Online Programmes) Regulations, 2020**

*HEI shall mention the process followed to ensure that SLMs are prepared as per the*

*guidelines mentioned in the Regulations. The explicit details of approval by its Statutory Authorities shall also be mentioned.*

[e-LM Approval](#)

INSERT TEXT BOX

**Upload samples and authority approval**

[e-LM Approval](#)

The courses are developed using the four quadrant approach, as per SWAYAM guidelines:

1. Quadrant-I is e-Tutorial; which contains Video and Audio Content, Animation, Simulations, video demonstrations, Virtual Labs, etc.
2. Quadrant-II is e-Content; which contain; self-instructional material (digital Self Learning Material), e-Books, illustrations, case studies, presentations etc, and other references, Related Links, Open source Content on Internet, Video, Case Studies, books including e-books, research papers and journals, Articles, etc.
3. Quadrant-III is the Discussion forum for raising of doubts and clarifying the same on real time basis by the Course Coordinator or his team. Apart from this, we have web conference, seminars, etc.
4. Quadrant-IV is Assessment, which shall contain; Problems and Solutions, which could be in the form of Multiple Choice Questions, Fill in the blanks, Matching Questions, Short Answer Questions, Long Answer Questions, Quizzes, Assignments and solutions, Discussion forum topics and setting up the FAQs.

## **Part – VI: Programme Delivery through Learning Platform**

### **6.1 Details of Learning Platform**

*Please provide link and details of Learning Platform opted by HEI.*

- In case of SWAYAM Learning Platform, In case of SWAYAM Learning Platform, details of HEI having access to SWAYAM for the proposed programmes of study (with respective link), duly approved by the statutory bodies of the Higher Educational Institution empowered to decide on academic matters, for - Learner Authentication, Learner Registration, Payment Gateway and Learning Management System*

*INSERT TEXT BOX*

**NOT APPLICABLE**

- In case of Non-SWAYAM Learning Platform, evidence to ensure that it is not used in any franchise arrangement with a private service provider and HEI has the ownership of offering Online programmes including all the required components of Online education and compliance to all the provisions of the regulations*

*INSERT TEXT BOX*

Amity University has implemented inhouse learning platform, which meets all required components of Online education and compliance to all provisions of the regulation.

Referring UGC DEB Letter (F.No.39-3/2021 (Entitled)(DEB-II) Dated-22-March-2022, Amity University has obtained UGC-DEB approval for its Non-Swayam Learning Platform <<https://amigo.amityonline.com>>. UGC Approval letter has been attached for reference. [Approval](#)

[Approval](#)

### **6.2 Compliance status in respect of the Programme delivery**

*HEI shall mention mechanism followed to ensure the learner's participation at least for two hours every fortnight as per provision 13 (C) (5) of the Regulations, 2020. Further, details of the norms followed by HEI for delivery of courses in Online mode in Teaching- Learning scheme (as per table 3, Annexure – VII)*



*INSERT TEXT BOX*

Course Coordinators ensures the learner's participation and active engagement in Online classes conducted as per lesson plan. Learners attendance is monitored in The Learning Management System, Online Live Classes, Forum Discussion, Feedback Sessions, Faculty Communication, Assignment Submission etc. activities. HEI follows rigorous teaching-learning scheme where E-Learning materials are delivered in Four-Quadrant Approach, which includes video lectures, lecture notes, PDFs, Forum Discussion, reading materials, assessment modules etc. Along with these University also conduct various Employability Skill Enhancement Sessions by industry experts.

**6.3 Whether e-learning material of any course in a particular programme was sourced through OER/ Massive Open Online Courses: Y/N**

**NO**

a. Provide details as under:

| S. No. | Programme Name | Courses allowed through OER/ MOOC | Name of Platform | Name of HEI offering the course (if any) | Duration of the Course | No. of Credits assigned to the Course | Percentage of total courses in a particular programme in a semester (Semester wise programmes wise) |
|--------|----------------|-----------------------------------|------------------|--|------------------------|---------------------------------------|---|
|        |                |                                   |                  |  |                        |                                       | -   |

b. Upload approval of statutory authorities of the Higher Educational Institution:

*Upload*

**Part – VII: Self Regulation through disclosures, declarations and reports**

**7.1 Compliance status of Regulations 9 of UGC (ODL Programmes and Online Programmes) Regulations, 2020 – Self-regulation through disclosures, declarations and reports**

| S.No.   | Provision  | Complied Yes/No with explicit link address  | If no. Reasons, there of |
|---|--|---|--------------------------|
| 1.  | Joint declaration by authorised signatories, Registrar and Director of Centre for Internal Quality Assurance has been displayed on HEI website authenticating that the documents from Sr. No. '2' to '17' have been uploaded on the HEI website? |   |                          |
| Uploading of the following on HEI website <b>(Mention link)</b> |  |   |                          |
| 2.  | The establishing Act and Statutes there under or the Memorandum of Association, as the case may be or both, of the Higher Educational Institution, empowering it to offer programmes in Online mode  | <a href="https://deb.ugc.ac.in/Uploads/Proposal/relevantHEIprgODL/HEI-P-U-0497/HEI-P-U-0497_relevantHEIprgODL_20210728121433.pdf">https://deb.ugc.ac.in/Uploads/Proposal/relevantHEIprgODL/HEI-P-U-0497/HEI-P-U-0497_relevantHEIprgODL_20210728121433.pdf</a> |                          |
| 3.  | Copies of the letters of recognition from Commission and other relevant statutory or regulatory authorities  | <a href="https://deb.ugc.ac.in/Uploads/HEIDocument/2021115112631.pdf">https://deb.ugc.ac.in/Uploads/HEIDocument/2021115112631.pdf</a>   |                          |
| 4.  | Programme details including brochures or programme guides inter alia information such as name of the programme, duration, eligibility for enrolment, programme fee, programme structure  | <a href="https://amityonline.com/">https://amityonline.com/</a>   |                          |
| 5.  | Programme-wise information on syllabus, suggested readings, contact points for counselling / mentoring   | <a href="https://drive.google.com/drive/folders/1qs7w7ZRQve7mPyeqAr6VWNwdLOp7mU15?usp=share_link">https://drive.google.com/drive/folders/1qs7w7ZRQve7mPyeqAr6VWNwdLOp7mU15?usp=share_link</a>   |                          |

| <b>S.No.</b> | <b>Provision</b>  | <b>Complied Yes/No with explicit link address</b>   | <b>If no. Reasons, there of</b> |
|--------------|---|---|---------------------------------|
|              | programme structure with credit points, programme- wise faculty details, list of supporting staff, their working hours and mentoring (for Online mode) Schedule   |   |                                 |
| 6.           | Important schedules or date-sheets for admissions, registration, re-registration, counselling/mentoring, assignments and feedback thereon, examinations, result declarations etc.   | <a href="https://drive.google.com/drive/folders/1IT5LGSgcCDotDgtZJhC1Nxxj-DEsjS8e?usp=sharing">https://drive.google.com/drive/folders/1IT5LGSgcCDotDgtZJhC1Nxxj-DEsjS8e?usp=sharing</a> |                                 |
| 7.           | Detailed strategy plan related to Online programme delivery, if any including learning materials offered through Online and learner assessment system and quality assurance practices of Online learning programmes   | <a href="#">Link</a>  |                                 |
| 8.           | The feedback mechanism on design, development, delivery and continuous evaluation of learner-performance which shall form an integral part of the transactional design of the Online programmes and shall be an input for maintaining the quality of the programmes and bridging the gaps, if any | <a href="#">Feedback Dox</a>  |                                 |
| 9.           | Information regarding all the programmes recognised by the Commission   | <a href="https://deb.ugc.ac.in/Uploads/HEIDocument/20221115112631.pdf">https://deb.ugc.ac.in/Uploads/HEIDocument/20221115112631.pdf</a>   |                                 |

| <b>S.No.</b> | <b>Provision</b>   | <b>Complied Yes/No with explicit link address</b>   | <b>If no. Reasons, there of</b> |
|--------------|--|---|---------------------------------|
| 10.          | Data of year-wise and programme-wise learner enrolment details in respect of degrees and/or post graduate diplomas awarded   | <a href="#">Enrolled &amp; Passed Data</a>  |                                 |
| 11.          | Complete information about 'e-Learning Material' including name of the faculty who prepared it, when was it prepared and last updated for Online Programmes;                               | <a href="#">SLM Details</a>   |                                 |
| 12.          | A compilation of questions and answers under the head 'Frequently Asked Questions' with the facility of online interaction with learners providing hyperlink support for Online Programmes | <a href="https://amitysupport.freshdesk.com/support/solutions">https://amitysupport.freshdesk.com/support/solutions</a>   |                                 |
| 13.          | List of the 'Examination Centres' along with the number of learners in each centre, for Online programmes  | Amity University Uttar Pradesh, Amity Campus-Sector-125, Noida, Uttar Pradesh   |                                 |
| 14.          | Details of proctored examination in case of end semester examination or term end examination of Online programmes  | Technology enabled Proctored Examination: • The examination at Amity University are directly control under the responsibility of Controller of Examination. • The Username and Login ID's are generated for every learner so that learner can see all relevant information as their studies progress. • Internal and External assessment are directly handled by Controller of Examination. • The question papers are completely inbound. • For setting of Question Papers, impanelled faculty members are assigned directly by the Controller of Examination for different domains. • The Controller of Examination has an exclusive panel to accept the question papers whereby he can access the status of question papers. Each faculty prepares 2 sets of question papers for each subject. • Once the question papers are received by Controller of Examination it goes for |                                 |

|  |  |   |  |
|--|--|---|--|
|  |  | <p>moderation of question papers under the supervision of Moderation Committee of the University. • The concept of question papers are based on Two Factors Authorization System. All question papers are encrypted and cannot be de-encrypt by any unauthorized person other than Controller of Examination. • The Mock Test is available on the admit card panel. The Candidate can use the same and practice as many times as he/she wants • Question Papers can be visible to students at the time of examination. It is authenticated by the access Key provided to the student before 5 minutes to start the examination. • Examinations are strictly gets over within the stipulated time frame and cannot be extended under any circumstance. • Technology enabled system ensures the fully secure and authenticated examination environment. • To authenticate the candidate, the proctored systems ask the candidate to show the Government ID proof and face recognition proof. • After approval by the proctor, the student can start the examination. Offline Proctored Examination: • The Internal and External Examinations are directly controlled by Controller of Examination of Amity University • The question papers are completely inbound. • Unique identification and access have been issued to all learners for the learning and assessment process. • For the setting of Question Papers, impaneled faculty members are assigned directly by the Controller of Examination for different domains. • The Controller of Examination has an exclusive penal to accept the question papers whereby he can access the status of question papers. Each faculty prepares 2 sets of question papers for each subject. • Once the question papers are received by the Controller of Examination it goes for moderation of question papers under the supervision of the Moderation Committee of the University. • The concept of question papers are based on the Two Factors Authorization System. All question papers are encrypted and cannot be de-encrypt by any unauthorized person other than Controller of Examination. • The Mock Test is available in their LMS 1 Whether examination centre is within the territorial jurisdiction of the HEI as per Annexure IV of ODL Regulations Yes 2</p> |  |
|--|--|---|--|

|     |   |   |  |
|-----|---|---|--|
|     |   | <p>Whether the examination centre is located as per clause 13 (7) of Part IV of Regulations Yes 3 Provision of CCTV Cameras Yes 4 Provision of Bio-metric attendance Yes 5 Provision of Video recording Yes Human Resources Information card panel. The Candidate can use the same and practice as many times as he/she wants • Question Papers can be visible to students at the time of examination. It is authenticated by the unique access Key provided to the student before 5 minutes to start the examination. • Examination strictly gets over within the stipulated time frame and cannot be extended under any circumstance. • The offline Proctored examinations are conducted under the strict physical supervisions of an Invigilator . • Technology enabled system ensures the fully secure and authenticated examination environment. • To authenticate the candidate, the proctored systems ask the candidate to show the Government ID proof. • After approval by the proctor, student can start the examination.</p> |  |
| 15. | Academic Calendar mentioning period of the admission process along with the academic session, dates of continuous and end semester examinations or term end examinations, etc | <a href="https://drive.google.com/drive/folders/1IT5LGSgcCDotDgtZJhC1Nxxj-DEsjS8e?usp=sharing">https://drive.google.com/drive/folders/1IT5LGSgcCDotDgtZJhC1Nxxj-DEsjS8e?usp=sharing</a>   |  |
| 16. | Reports of the third party academic audit to be undertaken every five years and internal academic audit every year by Centre for Internal Quality Assurance                   | Awaited   |  |

**Part – VIII: Admission and Fees**

**8.1 Compliance status of ‘Admissions and Fees’ – As per Regulations 14 of UGC (ODL Programmes and Online Programmes) Regulations, 2020**

| <b>S.No</b> | <b>Provision</b>   | <b>Whether being complied<br/>Yes/No</b> |
|-------------|--|--|
| 1.          | Enrolment of learners to the Higher Educational Institution, for any reason whatsoever, in anticipation of grant of recognition for offering a programme in online mode, shall render the enrolment invalid  | Yes                                      |
| 2.          | A Higher Educational Institution shall, for admission in respect of any programme in online mode, accept payment towards admission fee and other fees and charges-<br>(a) as may be fixed by it and declared by it in the prospectus for admission, and on the website of the Higher Educational Institutions;<br>(b) with a proper receipt in writing issued for such payment to the concerned learner admitted in such Higher Educational Institutions;<br>(c) only by way of online transfer, bank draft or pay order directly in favour of the Higher Educational Institution. | Yes                                      |
| 3.          | It shall be mandatory for the Higher Educational Institution to upload the details of all kind of payment or fee paid by the learners on the website of the Higher Educational Institution.  | Yes                                      |
| 4.          | The fee waiver and/or scholarship schemes for Scheduled Caste, Scheduled Tribe, Persons with Disabilities category of learners and students from deprived section of society shall be in accordance with   | Yes                                      |

|    |   |     |
|----|---|-----|
|    | <p>the instructions or orders issued by Central Government or State Government:</p> <p>Provided that a Higher Educational Institution shall not engage in commercialisation of education in any manner whatsoever, and shall provide for equity and access to all deserving learners</p>  |     |
| 5. | Admission of learners to a Higher Educational Institution for a programme in Online mode shall be offered in a transparent manner and made directly by the Head Quarters of the Higher Educational Institution which shall be solely responsible for final approval relating to admissions or registration of learners  | Yes |
| 6. | <p>Every Higher Educational Institution shall-</p> <p>(a) record Aadhaar details or other Government identifier(s) of Indian learner and Passport for an International Learner;</p> <p>(b) maintain the records of the entire process of selection of candidates, and preserve such records for a minimum period of five years;</p> <p>(c) exhibit such records as permissible under law on its website; and</p> <p>(d) be liable to produce such record, whenever called upon to do so by any statutory authority of the Government under any law for the time being in force.</p> | Yes |
| 7. | Every Higher Educational Institution shall publish, prior to the date of commencement of admission to any of its programme in Online mode, a prospectus (print and in e-form) containing the following for the purposes of informing those persons intending to seek admission to   |     |



|        |   |     |
|--------|---|-----|
|        | such Higher Educational Institutions and the general public, namely, as mentioned at sr. no. '8(a)' to '8(k)' below   |     |
| 8. (a) | Each component of the fee, deposits and other charges payable by the learners admitted to such Higher Educational Institutions for pursuing a programme in online mode, and the other terms and conditions of such payment  | Yes |
| 8. (b) | The percentage of tuition fee and other charges refundable to a learner admitted in such Higher Educational Institutions in case such learner withdraws from such Higher Educational Institutions before or after completion of programme of study and the time within, and the manner in, which such refund shall be made to the learner | Yes |
| 8. (c) | The number of seats approved in respect of each programme of online mode, which shall be in consonance with the resources   | Yes |
| 8. (d) | the conditions of eligibility including the minimum age of a learner in a particular programme of study, where so specified by the Higher Educational Institution   | Yes |
| 8. (e) | The minimum educational qualifications required for admission in programme(s) specified by the Commission or relevant statutory authority or councils, or by the Higher Educational Institution, where no such qualifying standards have been specified by any statutory authority  | Yes |
| 8. (f) | The process of admission and selection of eligible candidates applying for such admission, including all relevant information in regard to the details of test or examination for selecting such candidates for admission to each programme of study and the amount of fee to be paid for the admission test                              | Yes |

|        |  |     |
|--------|--|-----|
| 8. (g) | Details of the teaching faculty, including therein the educational qualifications and teaching experience of every member of its teaching faculty and also indicating therein whether such member is employed on regular or contractual basis or any other   | Yes |
| 8. (h) | Pay and other emoluments payable for each category of teachers and other employees   | Yes |
| 8. (i) | Information in regard to physical and academic infrastructure and other facilities, including that of each of the learner support centres (for ODL programmes) and in particular the facilities accessible by learners on being admitted to the Higher Educational Institution   | Yes |
| 8. (j) | Broad outline of the syllabus specified by the appropriate statutory body or by higher educational institution, as the case may be, for every programme of study   | Yes |
| 8. (k) | Activity planner including all the academic activities to be carried out by the higher educational institution during the academic sessions  | Yes |
| 9      | Higher Educational Institution shall publish information at <b>sr. no. '8'</b> above on its website, and the attention of the prospective learners and the general public shall be drawn to such publication on its website and Higher Educational Institution admission prospectus and the admission process shall necessarily be over within the time period mentioned in the Commission Order | Yes |

|     |   |     |
|-----|---|-----|
| 10. | No Higher Educational Institution shall, directly or indirectly, demand or charge or accept, capitation fee or demand any donation, by way of consideration for admission to any seat or seats in a programme of study conducted by it  | Yes |
| 11. | No person shall, directly or indirectly, offer or pay capitation fee or give any donation, by way of consideration either in cash or kind or otherwise, for obtaining admission to any seat or seats in a programme in Online mode offered by a Higher Education Institution  | Yes |
| 12. | No Higher Educational Institution, who has in its possession or custody, any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such Higher Educational Institution, shall refuse to return such degree, certificate award or other document with a view to induce or compel such person to pay any fee or fees in respect of any programme of study which such person does not intend to pursue or avail any facility in such Higher Educational Institution | Yes |
| 13. | In case a learner, after having admitted to a Higher Educational Institution, for pursuing any programme in online mode subsequently withdraws from such Higher Educational Institution, no Higher Educational Institution in that case shall refuse to refund such percentage of fee deposited by such learner and within such time as notified by the Commission and mentioned in the prospectus of such Higher Educational Institution   | Yes |

|     |  |     |
|-----|--|-----|
| 14. | No Higher Educational Institution shall, issue or publish-<br><br>(a) any advertisement for inducing learners for taking admission in the Higher Educational Institution, claiming to be recognised by the appropriate statutory authority or by the Commission where it is not so recognised;<br><br>(b) any information, through advertisement or otherwise in respect of its infrastructure or its academic facilities or of its faculty or standard of instruction or academic or research performance, which the Higher Educational Institution, or person authorised to issue such advertisement on behalf of the Higher Educational Institution knows to be false or not based on facts or to be misleading | Yes |
|-----|--|-----|

**8.2 Whether Higher Educational Institution provided the details of all International learners enrolled immediately after the beginning of the academic session to the Ministry of External Affairs, Ministry of Education and University Grants Commission: Yes/No**

**Yes**

**If No, reason thereof:**

## Part – IX: Grievance Redressal Mechanism

### 9.1 Compliance status of ‘Grievance Redressal Mechanism’ – As per Annexure - X of UGC (ODL Programmes and Online Programmes) Regulations, 2020

*HEI shall mention the mechanism put into place along with brief details of grievances received and actions taken thereof. Also mention that how the learners have been made aware about this mechanism.*

#### INSERT TEXT BOX

OBJECTIVE To provide opportunities for redressal of certain grievances of students already enrolled in any institution, as well as those seeking admission to such institutions, and a mechanism thereto. Modes through which students may raise their grievances to student support:

1. Email: students can drop an email to [studentsupport@amityonline.com](mailto:studentsupport@amityonline.com) Id
2. Phone: Call on the following numbers to reach directly to student support team: 1800-102- 3434 option# 2 & +91 – 8826334455.
3. ‘Post Query’ on Student Portal

Grievance redressal and closure: - Post receiving the student grievance via email/query, an interim response is shared with the student informing them that the request has been received and a tentative closure time is shared.

- For the students who reach out on Inbound queue with the grievance, an email is generated via student support if the student has not escalated previously via email.
- The dependent department SPOC (Single Point of Contact from Academics, Examinations, Finance etc.) is reached out internally to get relevant solution to the grievance shared.
- Post receiving the resolution from the internal department, the final response is shared with the student withing defined turnaround time.
- If there is any delay in getting resolution from the internal department SPOC, an interim response is shared with the student within 24 hours of the first response.
- In case of further delays from the SPOC, we follow escalation matrix where we reach out to level 2 (mostly reporting supervisor).
- In case of delay beyond the expected time of resolution, the case is presented to the HOI (Head of the

### 9.2 Details of Grievance received

| Numbers of Grievance Received | Numbers of Grievance Resolved |
|-------------------------------|-------------------------------|
| 82930                         | 82930                         |

### 9.3 Complaint Handling Mechanism

*HEI shall mention the mechanism adopted for Complaint Handling Mechanism as per Regulations. Also, mention details of Nodal Officers.*

INSERT TEXT BOX

**9.4 Details of Complaints received from UGC (DEB)**

| <b>Numbers of Complaint Received</b> | <b>Numbers of Complaint Resolved</b> | <b>Whether Complaint was resolved within stipulated time i.e. 60 days? (yes/No)</b> |
|--------------------------------------|--------------------------------------|---|
| 13                                   | 13                                   | Yes   |

## Part – X: Innovative and Best Practices

### 10.1 Innovations introduced during academic year

INSERT TEXT BOX

- Amity Online organized on 22 Nov 2021 a Global Online Education Conference a one of its kind virtual conference with 10 hours of insightful learning from 25+ leaders joining from 6 different. It brought together the visionary leaders from academia and industry to discuss and deliberate the 'Power of Online Education' in the present world. Over 1500+ students attended the conference globally.
- Live Virtual Classes: Video conferencing platforms such as Zoom, and Google Meet to conduct live virtual classes. These platforms allowed teachers and students to interact in real-time, facilitating discussions, lectures, and collaborative activities.
- Synchronous and Asynchronous Learning: Online teaching offered flexibility through synchronous and asynchronous learning. Synchronous learning involved real-time interactions, while asynchronous learning allowed students to access pre-recorded lectures, materials, and assignments at their own pace.
- Learning Management Systems (LMS): Used robust Learning Management Systems AMIGO. The platforms provided centralized spaces for teachers to share resources, upload assignments, deliver quizzes, and track students' progress.
- Simulations: To compensate for the absence of physical laboratories, simulations were developed. These tools allowed students to conduct experiments and gain practical knowledge remotely.
- Digital Assessment Tools: Online assessments became crucial, leading to the development of various digital assessment tools. These platforms enabled teachers to create and deliver quizzes, tests, and exams digitally, ensuring secure and efficient evaluation.
- Interactive Content and Multimedia: Educators utilized multimedia resources such as educational videos, animations, interactive presentations, and online simulations to enhance the learning experience and make the content more engaging.
- Collaborative Online Tools: Online collaboration tools like Google Docs, Microsoft Office 365, and cloud-based platforms enabled students to collaborate on group projects, share ideas, and work together in real-time, regardless of their physical locations.
- Flipped classroom pedagogy: An innovative pedagogical approach based on the constructivist school of thought. Evaluating and Analysing in the form of activity-based learning in the classroom wherein the interaction between student and teacher takes place in a flexible learning environment and culture
- Project-based Learning Pedagogy: It is pedagogy of reflective practice and collaboration wherein students connect the concepts with real-life situations so that it could promote lifelong learning
- Communication and Feedback Channels: Online teaching emphasized effective communication and feedback channels. Teachers and students utilized emails, discussion forums, chat platforms, and dedicated communication tools to engage in regular communication, seek clarifications, and provide feedback.

## **10.2    Best Practices of the HEI**

INSERT TEXT BOX

**Clear Communication:** Clear and consistent communication with students. Provide detailed instructions, expectations, and schedules for assignments, assessments, and virtual class sessions. Use of multiple communication channels like emails, announcements, discussion boards, or a dedicated course website.

**Structured Course Design:** Organized course content in a logical and structured manner. Use of a learning management system (LMS) to provide a centralized hub for course materials, resources, and activities. Clearly outline learning objectives, course expectations, and grading criteria.

**Engaging Multimedia:** Use of a variety of multimedia elements to enhance student engagement. Utilize videos, audio recordings, interactive presentations, and graphics to present information in different formats and cater to diverse learning styles.

**Interactive Activities:** Foster active learning by integrating interactive activities into the online environment. Include discussion forums, group projects, online simulations, case studies, and virtual laboratories. Encourage student participation and collaboration to create a sense of community.

**Regular Assessment and Feedback:** Implement regular assessments to gauge student understanding and progress. Use a mix of quizzes, assignments, projects, and online exams to provide timely feedback. Leverage technology for automated grading and provide constructive feedback to guide student improvement.

**Personalization and Individual Support:** Recognize the diverse needs of students and offer individualized support. Provide opportunities for one-on-one interactions, virtual discussion sessions, personalized feedback and guidance based on student performance.

**Time Management and Flexibility:** Promote time management skills and flexibility in the online learning environment. Clearly communicated deadlines and allow students to work at their own pace. Provide recorded lectures or materials for students to access asynchronously.

**Accessibility and Universal Design:** Ensure that online course materials are accessible to all students, including those with disabilities. Follow accessibility guidelines for multimedia content, provide alternative formats for materials, and use captioning for videos.

**Technology and Technical Support:** Familiarize students with the technology tools and platforms being used. Provide clear instructions on how to navigate the LMS, access course materials, submit assignments, and participate in virtual class sessions. Offer technical support to address any issues students may encounter.

**Continuous Improvement:** Regularly assess and evaluate the effectiveness of the online course design and delivery. Gather feedback from students through surveys or discussions to identify areas of improvement. Stay updated with emerging technologies and pedagogical approaches to enhance the online learning experience.



**10.3 Details of Job Fairs conducted by the HEI**

**In Dec'21, 7 offline placement drives were initiated in the campus.**

| MODE    | COMPANY'S NAME                   | PROFILE                                      | RENUMERATION (lac) | QUALIFICATION                         | TOTAL REGISTRATION | APPEARED | SHORT LISTED | SELECTED /OFFERS |
|---------|----------------------------------|--|--------------------|---------------------------------------|--------------------|----------|--------------|------------------|
| Offline | Arcis E services                 | Academic Counselor                           | 2.4                | MBA, BBA, MCA, BCA, Mass com, MA & BA | 1129               | 10       | 19           | 10               |
|         | Silaris Information Pvt. Ltd     | Channel Sales Manager                        | 2.2                |                                       |                    | 10       | 10           | 10               |
|         | VMS - India Mart Channel Partner | Associate                                    | 3.75               |                                       |                    | 10       | 5            | 3                |
|         | Accenture                        | Associate                                    | 3.5                |                                       |                    | 9        | 13           | 0                |
|         | Citi Mall                        | Channel Sales Manager                        | 4.5                |                                       |                    | 6        | 10           | 0                |
|         | Univo Edtech                     | Associate                                    | 11                 |                                       |                    | 45       | 2            | 2                |
|         | Allsec Technologies Ltd          | Operations, Aca. Counselors & Data Scientist | 2.64               |                                       |                    | 5        | 0            | 1                |

**In Jan'22, 2 offline placement drives in the campus and 5 online drives were initiated.**

|         |                         |   |     |               |     |    |   |   |
|---------|-------------------------|---|-----|---------------|-----|----|---|---|
| Offline | Uniworks Design Pvt Ltd | Management Trainee                      | 5   | MBA final Sem | 170 | 18 | 1 | 1 |
|         | Qollab                  | Management Trainee                      | 5   | MBA           |     | 5  | 2 | 0 |
| virtual | Byju's                  | Business Deve. Trainee/Associates (BDT) | 10  | MBA/Graduates | 331 | 12 | 2 | 2 |
|         | Sapio                   | HR Exec                                 | 4.5 | HR            | 5   | 3  | 0 | 0 |
|         | EDUKYU                  | Manager Career Development              | 6   | MBA/Graduates | 22  | 18 | 2 | 2 |
|         | Caunto Consultants      | Cyber Security Experts                  | 14  | PGP-Cyber Sec | 26  | 9  | 0 | 0 |
|         | PlanetSpark             | Business Development                    | 7.1 | MBA/Graduates | 152 | 23 | 2 | 2 |

**In Feb'22, 5 online drives were initiated.**

|         |              |                      |      |                         |     |    |   |   |
|---------|--------------|----------------------|------|-------------------------|-----|----|---|---|
| Virtual | Vavee        | Business Development | 7.2  | MBA                     | 130 | 3  | 0 | 0 |
|         | IIHT         | Business Development | 2.75 | BCA-/BSC-IT             | 115 | 18 | 0 | 0 |
|         | Social Beat  | HR Exec              | 4    | PGP /PGD<br>Digital Mkt | 21  | 9  | 9 | 0 |
|         | ADF          | Software Engineers   | 10   | MBA                     | 16  | 7  | 7 | 0 |
|         | Relience jio | Sales officer        | 3.5  | MBA                     | 96  | 40 | 0 | 0 |

**In Mar'22, 12 offline placement drives in the campus and 2 online drives were initiated.**

|         |                             |  |      |               |     |     |   |   |
|---------|-----------------------------|--|------|---------------|-----|-----|---|---|
| Virtual | MandS Consulting            | Associate Software Engg  | 4    | BCA & MCA     | 191 | 20  | 8 | 8 |
|         | (ADF) Applied data          | Junior Business Analyst  | 10   | MBA Finance   | 0   | 0   | 0 | 0 |
| Offline | QODORO                      | Associate Recruiter  | 3    | BBA & MBA     | 677 | 101 | 0 | 0 |
|         | Nimap                       | Jr Software Engineer, Java Dot Net, Golang, Node, JS, Angular  | 3.48 | BSC, MCA, BCA |     |     | 0 | 0 |
|         | IFAnow                      | Business Analyst, Java Backend Dev                             | 3    | BSC, MCA, BCA |     |     | 0 | 0 |
|         | Techvilla                   | Software Engg & Hr Trainee                                     | 2.4  | BSC, MCA, BCA |     |     | 0 | 0 |
|         | Geetanjali Homestate P      | Business Development Exe                                       | 5    | MBA           |     |     | 2 | 2 |
|         | Loans4wish Finance services | Role- Sales & Business Dev. Inside sales HR Talent Acquisition | 3.28 | MBA Fin       |     |     | 4 | 4 |
|         | Electronica Finance Ltd     | Management Trainee   | 3    | MBA           |     |     | 0 | 0 |
|         | Ranstand India              | Business Development Exe                                       | 3    | MBA           |     |     | 0 | 0 |
|         | Netty Fish Networks         | CRM & Corporate Sales  | 3.6  | BCA & MCA     |     |     | 0 | 0 |
|         | 7 Bits                      | Block chain Engg   | 3    | BCA & MCA     |     |     | 0 | 0 |
|         | Tutorac Pvt Ltd             | Inside Sales experts, SEO Analyst, Recruiters Sales executive  | 3    | MBA           |     |     | 0 | 0 |

**In Apr'22, 2 online drives were initiated.**

|         |                 |                            |     |              |     |    |   |   |
|---------|-----------------|----------------------------|-----|--------------|-----|----|---|---|
| Virtual | Paytm           | KAM (Key Accounts Manager) | 5   | Any Graduate | 344 | 12 | 2 | 2 |
|         | Decathlon India | Omini Sports Leader        | 3.6 | Any Graduate | 51  | 11 | 4 | 4 |

**In May'22, 1 online drive were initiated.**

|         |  |   |    |                 |     |     |   |   |
|---------|--|---|----|-----------------|-----|-----|---|---|
| Virtual | Digifolks - A web development & Digital Marketing Agency | Marketing Excec, Operations, Business development | 10 | MBA - Marketing | 451 | 150 | 0 | 0 |
|         | The Climbers-My Captain                                  | Business Operations                               | 5  | MBA's           |     | 4   | 2 | 2 |

**In June'22, 3 online drives were initiated.**

|         |                             |   |    |       |     |    |   |   |
|---------|-----------------------------|---|----|-------|-----|----|---|---|
| Virtual | FnP ( Ferns & Petals)       | Business Development  | 10 | MBA's | 158 | 8  | 0 | 0 |
|         | AHS ( Advanced Hair Studio) | Lead Optimization, Front Desk Manager, Sr Fron Desk Manager | 11 | MBA's | 113 | 35 | 0 | 0 |
|         | The Climbers-My Captain     | Business Operations   | 5  | MBA's |     | 4  | 2 | 2 |

#### **10.4 Success Stories of students of Online mode of the HEI**

INSERT TEXT BOX

Sharing the story narrated by the student herself :

Please share my feedback with the Amity team.

My name is Jisha P. and I am pursuing MBA in Business Analytics with Amity University Online. I'm currently in the 3rd semester. To be very honest, my feedback on Amity University online is absolutely a positive one. In the year 2022, I participated in a contest during the International Women's Day. I was one of the 8 women who were extremely fortunate to receive a 100% scholarship from Amity University. I'm proud to be a part of this university because it gave me the most wonderful opportunity and a glimpse of hope during the lowest point of my life.

My experience with online learning has been wonderful. Learning through the Amigo portal is very easy and informative. We get 6 live classes per subject for 5 modules respectively. I prefer the live classes more than the videos provided because live interaction is a better way to understand the important topics of the subject. In case we miss any live classes, not to worry, the videos are available on the portal and one can access through the calendar and learn any time and from anywhere. Having said that, the videos provided especially by Professor Narayana Swamy for Semester 1 Accounting for manager and by Brian Porter were absolutely brilliant. In case of any doubt, one can also write to the professor through the "ask your professor" option on the portal. In addition to this, there are several other courses available on the portal such as "Certificate in Advanced Excel" and "Certificate in Professional and Life skills". These are very helpful in the overall enhancement of your professional life. Few other pluses, we also have "audio books" available on the website and we also have "AI enabled videos" too.

Personally, I felt this is the best option I could have ever asked for. If you are a working professional and want to pursue higher studies, online education will be a rewarding experience. All in all, I am extremely happy and proud to be a part of such a prestigious University and I am eternally grateful to the entire team of Amity for giving me this once in a lifetime opportunity.

Warm Regards

**Jisha P**

Enrollment No.: A9920122000555(EL)

### **10.5    Initiatives taken towards conversion of e-LM into Regional Languages**

INSERT TEXT BOX

The National Education Policy 2020 emphasizes the use of regional languages in teaching and learning to ensure that education reaches a broader diaspora. The conversion of online self-reading material into regional languages is a significant step towards achieving this goal.

Following this approach, the conversion of self-learning materials for BA and BCom courses into regional languages namely Tamil, Telugu, Kannada, and Malayalam was initiated. The translated content is provided in a time-bound fashion and can be accessed seamlessly in the LMS.

The translation of self-learning material is targeted towards the South Indian diaspora to improve outreach and provide equal educational opportunities to students who may not be fluent in English. It is a step towards creating an inclusive learning environment and ensuring that students have access to quality education irrespective of their language proficiency. The content has been well received by students who are more comfortable learning in their native languages.

Overall, the initiative promotes the idea of making education accessible to all, irrespective of their language proficiency, and encourages them to participate in the learning process with greater ease. It is a significant step towards achieving a more equitable and accessible education system.

**10.6 Number of students placed through Campus Placements**

INSERT TEXT BOX

| Company                                    | Date of Drive | Program                           | Registered | Appeared | Selected | CTC in LPA |
|--|---------------|-----------------------------------|------------|----------|----------|------------|
| Arcis E services                           | 02-12-2021    | Any Graduate & Undergraduate      | 10         | 10       | 10       | 2,40,000   |
| Silaris Information Pvt. Ltd               | 03-12-2021    | Any Graduate & Undergraduate      | 10         | 10       | 9        | 2,20,000   |
| VMS - India Mart                           | 04-12-2021    | BBA/MBA                           | 10         | 20       | 3        | 2,75,000   |
| Accenture                                  | 05-12-2021    | Any Graduate                      | 9          | 20       | 0        | 3,60,000   |
| Citi Mall                                  | 06-12-2021    | Any Graduate                      | 6          |          | 0        | 45,00,000  |
| Univo Edtech                               | 07-12-2021    | Any Graduate                      | 45         | 45       | 2        | 3,60,000   |
| Allsec Technologies Ltd                    | 08-12-2021    | Any Graduate & Undergraduate      | 5          | 4        | 1        | 2,64,000   |
| Uniworks Designs P Ltd                     | 04-01-2022    | BBA & MBA                         | 170        | 21       | 1        | 4,50,000   |
| ANZ Bank                                   | 05-01-2022    | MBA-Finance                       | 10         | 3        | 0        | 8,00,000   |
| FREED                                      | 05-01-2022    | Any UG & PG                       | 26         |          | 0        | 4,50,000   |
| EDUKYU                                     | 05-01-2022    | MBA- Marketing                    | 21         |          | 0        | 6,00,000   |
| Byju's                                     | 18-01-2022    | MBA/Graduates                     | 331        | 12       | 2        | 10,00,000  |
| Sapio                                      | 18-01-2022    | HR                                | 5          | 3        | 0        | 4,50,000   |
| EDUKYU                                     | 19-01-2022    | MBA/Graduates                     | 18         | 18       | 2        | 6,00,000   |
| Caunto Consultants                         | 20-01-2022    | Cyber Security                    | 26         | 9        | 0        | 14,00,000  |
| PlanetSpark                                | 25-01-2022    | MBA/Graduates                     | 152        | 23       | 0        | 7,10,000   |
| Relience jio                               | 14-01-2022    | MBA                               | 96         | 40       | 0        | 3,50,000   |
| Vavee                                      | 17-02-2022    | MBA                               | 130        | 20       | 0        | 72,00,000  |
| IIHT                                       | 04-02-2022    | BCA-/BSC-IT                       | 164        | 30       | 0        | 2,40,000   |
| Social Beat                                | 22-02-2022    | PGP /PGD Digital Marketing        | 21         | 10       | 0        | 5,00,000   |
| ADF  | 07-02-2022    | MBA                               | 16         | 7        | 0        | 10,00,000  |
| MandS Consulting                           | 29-03-2022    | MBA                               | 191        | 20       | 7        | 4,00,000   |
| Paytm                                      | 29-04-2022    | MBA, MCA, BCA                     | 344        | 12       | 2        | 5,00,000   |
| Decathlon                                  | 04-05-2022    | MBA                               | 51         | 11       | 4        | 3,60,000   |
| Digifolks                                  | 17-05-2022    | BBA/MBA                           | 452        | 150      | 15       | 10,00,000  |
| GI Group, Advanced Hair Studia, MY Captain | 10-06-2022    | BBA & Final Sem MBA               | 450        | 130      | 2        | 4,50,000   |
| VMS - India Mart                           | 26-06-2022    | BBA & Final Sem MBA               | 132        | 60       | 2        | 4,00,000   |
| Advanced Hair Studio                       | 27-06-2022    | Any Graduate & Final Sem MBA/PGDM | 130        | 8        | 0        | 18,00,000  |
| Ferns & Petals                             | 30-06-2022    | Any Graduate & Final Sem MBA/PGDM | 157        | 54       | 0        | 11,00,000  |

**10.7    Details of Alumni Cell and its activity**

INSERT TEXT BOX

The Amity Alumni Association aims to connect and build a strong sense of camaraderie among Alumni and the University through various Alumni events by which Alumni can contribute their collective knowledge and perspective to the life of the university and work together to make this world a better place for a new era of Amitians.

Alumni activities conducted in 2021-22

| S.No. | Programme / Activity                               | In numbers |
|-------|--|------------|
| 1     | Amity Alumni Forums                                | 29         |
| 2     | Alumni Webinars                                    | 21         |
| 3     | Orientation Programme / Panel discussion           | 122        |
| 4     | Knowledge sharing series / Value addition sessions | 75         |
| 5     | Career Counselling / Grooming sessions             | 41         |
| 6     | Workshops / Mentoring                              | 33         |
| 7     | International / National Conferences               | 13         |
| 8     | Institutional Virtual Alumni Meets                 | 40         |

Please find below few Alumni Forum topics :

- Ph.D work progress, Opportunities and Challenges, on 28<sup>th</sup> July'21
- Create more opportunities with Higher Education & Research, on 30<sup>th</sup> July'21
- Innovation in Education during pandemic on 19<sup>th</sup> Aug'21
- Building your own Psychology start-up on 30<sup>th</sup> Sept'21
- Agrasar-Overseas Career Prospects & Higher Education on 18<sup>th</sup> Nov'21 etc..

Given below are few webinar topics:

- The future of communication: New skills and Frontiers in media on 26<sup>th</sup> July'21
- Introduction to Cyber Forensic investigation on 31<sup>st</sup> July'21
- Public Health: Conquering challenges to positive outcomes on 24<sup>th</sup> Aug'21
- Sports Culture in India on 28<sup>th</sup> Aug'21
- Your body is the most priceless possession: Take care of it on 24<sup>th</sup> Feb'22 etc...

Here are few counselling session topics that was scheduled by the alumni themselves:

- How to be ready for Industry and necessary skill sets to acquire before joining Industry? – 5<sup>th</sup> Aug'21
- Study to become a true global leader – 17<sup>th</sup> Aug'21
- Achievement, research interests and opportunities on 7<sup>th</sup> Sept'21
- Improve and groom your personality on 11<sup>th</sup> Sept'21
- Career prospects in the field of Retail Management, Significance of Internship, Careers in Hotel Industry, Selection and recruitment procedure etc. on 17<sup>th</sup> Sept'21
- Career prospects in the field of special education on 26<sup>th</sup> June'22 ... etc

Alumni achievements and awards:

| S.No | Programme / Activity                              | In numbers |
|------|---|------------|
| 1    | Alumni recognition at International level         | 4          |
| 2    | Alumni recognition at National level              | 4          |
| 3    | Amity Entrepreneurial Excellence Award 2022       | 8          |
| 4    | Distinguished Alumni Awardees during Alumni meets | 36         |

**10.8    Any other Information**

INSERT TEXT BOX



HEI ID:

Name of HEI:

Type of HEI:

### DECLARATION

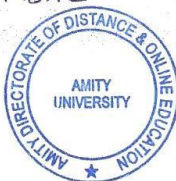
I hereby declare that the information given above and in the enclosed documents is true, correct and nothing material has been concealed therein. In case information provided is found to be contrary to the fact, it will result in cancellation of recognition to offer ODL programmes, along with initiation of action as per provision of the UGC (ODL Programmes and Online Programmes) Regulations, 2020 and its amendments.

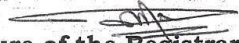
Signature of the Director: 

Name: DR. DIVYA BANSAL

Seal:

Date: 30-05-2023

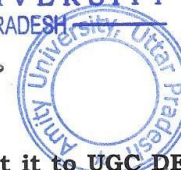


Signature of the Registrar: 

Name: Prof. (Dr.) Raj Kamal Kapur  
Officiating Registrar

Seal: AMITY UNIVERSITY

Date: 01/06/2023



Note: Kindly take the print out of dully filled CIQA report and submit it to UGC DEB office (after getting it approved by Statutory Authorities of the HEI) and upload the same on HEI's website also. Please refer provisions regarding CIQA mentioned in UGC (ODL Programmes and Online Programmes) Regulations, 2020 and its amendments.